

COMMISSIONERS
BOB STUMP - Chairman
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTER SMITH



0000155160

SUSAN BITTER SMITH
Commissioner

ARIZONA CORPORATION COMMISSION

MEMO

To: Arizona Corporation Commission, Docket Control

From: Office of Commissioner Susan Bitter Smith

Date: August 4, 2014

Re: EPCOR Arizona Water Inc.
SW-01303A-09-0343 and W-01303A-09-0343

Arizona Corporation Commission

DOCKETED

AUG 04 2014

DOCKETED BY	
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Commissioner Bitter Smith has received over 150 emails regarding the above captioned docket. The documents can be viewed in Docket Control or online on the eDocket website.

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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

SW-01303A-09-0343
W-01303A-09-0343

Teresa Tenbrink

From: jclayhalcom@aol.com
Sent: Friday, August 01, 2014 10:27 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Water rate

I would like to let you know that I Oppose the monthly water rate increase. I moved to Sun City West after checking on what my monthly bills would be in retirement.

| John Clay Halcom

Teresa Tenbrink

From: Robert A. Miller <ramiller27@pie.midco.net>
Sent: Friday, August 01, 2014 11:16 AM
To: Pierce-Web; Burns-wed@azcc.gov; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Waste Water Rate/Consolidation Proposals

Dear Commissioners

I have read with great distress of the proposals by EPCOR regarding waste water rates and district consolidation. I am taking no position regarding a possible re-consolidation between Agua Fria and Anthem. HOWEVER, I strenuously oppose any proposal to consolidate Corte Bella and Sun City West –and- EPCOR’s proposal to consolidate all five waste water districts into one.

My wife and I have recently purchased a home in Sun City West and are making it our permanent residence. We had many good and sound reasons for selecting Sun City West, none the least of which included utility rates, along with property taxes, recreational opportunities and fees, and so many other attributes of living in this wonderful community. Should the above proposals been in effect at the time we made our home purchase, we undoubtedly would have selected another community.

Additionally, although some may have sympathy for the Corte Bella water situation, it must be remembered that it was not created through any action or fault on the part of SCW or its residents. Certainly, the Corte Bella situation should not be remedied at the expense of SCW residents and home owners. Also, I should mention that while selecting a home in the West Valley area, we did look at Corte Bella, but were totally “turned off” by the community, its gates, practices and what we perceived to be an “elite” attitude on the part of many. I had the impression that the people considered themselves and their community superior to SCW and its residents. Should that be the case, I personally would be most unhappy to have my community consolidated with the likes of it.

We would be most grateful if you would not accept these two proposals. Please maintain the status quo for those of us living in and most happy with our situation in Sun City West.....a place my wife and I now take great pride in considering our home.

Most respectfully, Robert A Miller

Teresa Tenbrink

From: Lauren Marston <lmars48@aol.com>
ent: Friday, August 01, 2014 12:40 PM
To: BitterSmith-Web
Subject: Waste Water -- please consolidate!

Dear Ms. BitterSmith,

Please do the right thing and consolidate! It is just wrong for one group to have to pay so much more than everyone else.

Thank you!

Lauren and Peter Marston
13105 W. Micheltorena Dr.
Sun City West, Az. 85375

Teresa Tenbrink

From: Sam Nijmeh <snijmeh@cox.net>
Sent: Friday, August 01, 2014 12:43 PM
To: BitterSmith-Web
Subject: Verrado water rates

Mrs. Smith

I would like to support Epcor's recommendation to move to a consolidated district with a single rate structure. A lot of us are paying 3 times as much as we used to pay for water since 2010 with Arizona American.

There are a lot of residents who are upset and can't afford their water bill, we are stuck between a rock and a hard place; if we don't water our plant the HOA will fine us. Please help us to consolidate all the districts together.

Thanks, Isam Nijmeh
21040 W Prospector Way
Verrado AZ
623-238-1511 cell

Teresa Tenbrink

From: gaby <mistral8@cox.net>
Sent: Friday, August 01, 2014 3:08 PM
To: BitterSmith-Web
Subject: Excessive Wastewater Rates in Agua Fria District: Verrado Resident

I strongly urge you to vote for a move back to fully consolidated water districts. The deconsolidation of Anthem and Agua Fria districts had had disastrous effects on the community of Verrado and its residents such as myself. Just because we have a smaller (though rapidly growing) population than Anthem, why should we pay much higher wastewater rates? Different water districts should not be pitted against each other in this way! Fully consolidated districts with a single rate structure reflect what consumers experience in most municipal districts. These out of control wastewater rates have the potential to destroy our livelihood and way of life in Verrado, in all the Agua Fria district; inability to sell homes, to rent out homes, severe financial hardship for residents, especially young families and those on fixed incomes. At the Epcor meeting last night in Verrado, neighbors shared that they are down to taking one shower a week, letting plants they have cared over for years wither and die. I am a disabled widow and have shut off my cable television service so I can pay my water bill. We will be closely monitoring your decision and are considering outreach options to local and state media. Thank you.....Gabriela Gonzales

Sent from my iPad

Teresa Tenbrink

From: Byrnes Bob & Mary <rbyrnes@cox.net>
Sent: Saturday, August 02, 2014 7:56 AM
To: Byrnes Bob & Mary
Subject: oppose consolidating waste water

We oppose consolidating waste water with other communities.

The Sun City West rate is based on the expenses associated with our costs. I do not favor consolidating our cost with higher costs of other communities.

Please vote NO to consolidating waste water charges with other communities.

Robert T. Byrnes & Mary Byrnes
20817 B, 147th Drive
Sun City West, Az. 85375

Teresa Tenbrink

From: TIM CLAUDIA FLAKE <timclaudia3@msn.com>
ent: Saturday, August 02, 2014 8:03 AM
To: BitterSmith-Web
Subject: Consolidation

Vote no.
Sent from my iPad

Teresa Tenbrink

From: Joan Sheppard <joanlsheppard@gmail.com>
Sent: Saturday, August 02, 2014 10:44 AM
To: BitterSmith-Web
Subject: Fwd: Waste WaterRate Consolidation

August 2, 2014

My name is Joan L. Sheppard, and I am a year-round resident of Sun City West.

I am informed that the August agenda of the Arizona Corporation Commissioner's meeting is to include exploration of (1) the possible re-consolidation of Aqua Fria and the Anthem Districts; (2) consolidation of Corte Bella and Sun City West; and (3) consolidation of all five districts into one.

The purpose of this letter is to inform you Commissioner Smith, that while I have no interest in item (1), and that I am a citizen of the Sun City West District, I strongly oppose the possible consolidation of Sun City West with either Corte Bella or the other three districts.

To include Sun City West in such consolidations offers nothing more for my community than higher fees with no benefit. I believe that smaller government is better government and to suggest consolidation with other districts is to suggest "bigger is better."

Please do nothing by way of consolidation to our district.

Respectfully submitted,

Joan L. Sheppard
15241 Robertson Ct.
Sun City West, AZ 85375

Teresa Tenbrink

From: James Sheppard <jshepsd@gmail.com>
Sent: Saturday, August 02, 2014 11:04 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; Bob Burns
Subject: ACC August Agenda

August 2, 2014

Arizona Corporation Commission:

Recently I have been made aware of proposals to consider the possibility of consolidation of Corte Bella and Sun City West

Districts or the possibility of consolidation of five waste water districts for the purposes of equalizing the wide variance of rate structures.

Please be aware that as a citizen of Arizona and Sun City West I strongly oppose either the consolidation of Sun City West with Corte Bella or the consolidation of the five districts. It is my opinion that Corte Bella has made a regretful decision in the past and in an effort to gain monetary relief is now looking to it's neighbors pocketbooks to alleviate the problem.

It would appear that some "district shopping" is under way without the cooperation of Sun City West -- a policy that I feel is not in the interests of all the participants.

James C Sheppard

15241 W. Robertson Ct

Sun City West, Arizona 85375

Teresa Tenbrink

From: Sfreund8@aol.com
Sent: Saturday, August 02, 2014 11:19 AM
To: Pierce-Web
Subject: Re: Consolidation of waste water rates in five districts

Dear Commissioner,

I'm a seasonal resident of Sun City West and am against consolidating rates in the Aqua Fria district:

1. Our locating in SCW was based on many factors including utility rates,
2. We are a retirement community, and the usage would not equate to that of a family of 3+ occupants also not to overlook the seasonal resident's usage.
3. Being of a fixed income, we're being hit from all angles for increases our budges can no longer tolerate.

Thank you for your consideration.

Shirley Freund
13320 W. Desert Glen Dr.
Sun City West, AZ 85375

Teresa Tenbrink

From: E. D. <gmblady05@hotmail.com>
Sent: Saturday, August 02, 2014 1:45 PM
To: BitterSmith-Web
Subject: Water

Hello; I am against the consolidation of Corte Bella and Sun City West. Elaine Derman-13804 W Via Montoya-Sun City West, Az 85375--.6235466189. Thank You.

Teresa Tenbrink

From: whbarraza@yahoo.com
Sent: Saturday, August 02, 2014 2:53 PM
To: BitterSmith-Web

Sent from Windows Mail

I am a resident of the Verrado community. I want to voice my deep concern regarding the water/sewer rates for our community.

My first concern is 1) how in the world could AZCC vote to de-consolidate Anthem. Why would you give them a break and add further burden to the rest of us in the Agua Fria district. 2) I understand that two (2) members who voted to de-consolidate actually live in the Anthem area. How in the world is that legal or moral?

Something must be done immediately. AZCC needs to vote for consolidation of all, with a single rate for all. We desperately need relief with our rates for water/sewer.

PLEASE do the right thing!!

Teresa Tenbrink

From: Karlene West <karlene.kc.west@gmail.com>
Sent: Saturday, August 02, 2014 4:08 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Waste Water Rates for Sun City West

There is low waste water usage in Sun City West because of the age and conservative nature of the population. Those who chose to live in other areas that demand higher costs should not be asking neighbors to support their demands. We are OPPOSED to your area of exploration to consolidate Corte Bella and Sun City West, and/or JUST five waste water districts into one, why not expand it to the entire city of Phoenix.

Sun City West Residents,
Victor & Karlene West
13731 W Countryside Dr

Teresa Tenbrink

From: Willie Barraza <whbarraza@yahoo.com>
Sent: Sunday, August 03, 2014 9:05 AM
To: BitterSmith-Web

VOTE TO CONSOLIDATE. The water/sewer rates in Verrado are outrageous!!!

Teresa Tenbrink

From: Troy <tro_hol@msn.com>
Sent: Sunday, August 03, 2014 9:36 AM
To: Stump-Web; BitterSmith-Web; RBurns-Web; Pierce-Web; Burns-Web
Subject: Waste Water Rate Consolidation

My wife and I are adamantly opposed to the consolidation of the five districts which might result in an increase in our present or future rates. Unless there is supplemental information about this issue, we are looking forward to your support.

Please feel free to contact us about this matter.

Sincerely,

Troy and Jo Ann Holscher
17810 N 126th Dr.
Sun City West, AZ 85375
951-492-1203

Teresa Tenbrink

From: Larry and Dianne Sharp <az2sharps@cox.net>
Sent: Sunday, August 03, 2014 12:41 PM
To: Pierce-Web
Cc: Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Waste Water Rate Consolidation of Five Districts

Commissioners:

We strongly oppose a general rate consolidation of the five districts because there are such variable factors among the five districts such

as: age of system, costs at time of origin, geographical spread, number of customers to share fixed costs and other related differences. This is why we have commissioners establishing the rates.

Thank you for taking our concerns seriously,

Lawrence and Dianne Sharp
21215 N. 134th Way
Sun City West

az2sharps@cox.net
623-236-3497

Teresa Tenbrink

From: Jim Dodson <jim.dodson34@yahoo.com>
Sent: Sunday, August 03, 2014 5:56 PM
To: BitterSmith-Web
Subject: Fw: consolidation,deconsolidation and your wastewater

On , Jim Dodson <jim.dodson34@yahoo.com> wrote:

On Sunday, August 3, 2014 5:48 PM, Jim Dodson <jim.dodson34@yahoo.com> wrote:

To Whom It May Concern,

I am emailing you in response to your letter that you sent me concerning consolidation, deconsolidation and your waste water. My wife and I live in Sun City West, Az. and are retired on fixed incomes living on fixed incomes and some small interest from some investments. Your proposal of consolidation of Sun City West and Corta Bella or your proposal to consolidate the five waste water districts into one, would raise our rate from \$30.96 monthly to \$121.91 monthly an increase of \$90.95 per month and \$1091.40 more per year. We understand our expenses will raise from time to time for various reason, however we feel this a unjust and absorbent amount of increase. My wife and I strongly oppose the two proposals I mentioned above and urge you to seriously consider and act on the proposal of reconsolidation between Aqua Fria and Anthem.

James E. & Connie E. Dodson

Teresa Tenbrink

From: tommie62ir@yahoo.com
Sent: Monday, August 04, 2014 2:54 AM
To: BitterSmith-Web
Subject: Consolidation

I do not believe that Sun City West needs to be involved with a rate consolidation with Corte Bella. The wide difference in date constructed and cost to build does nothing but result in Sun City West subsidizing Corte Bella. I can't afford to live in Corte Bella yet I would be subsidizing their sewer rates? Come on.

Tom Ireland
Sun City West

Teresa Tenbrink

From: Bill Gumpenberger <bgumpenberger@hotmail.com>
Sent: Monday, August 04, 2014 10:30 AM
To: BitterSmith-Web
Subject: Re-Consolidation of EPCOR

I support Re-consolidation of the Aqua Fria, Anthem and Sun City water and waste water districts as recommended by EPCOR, a single rate structure. This is the same single rate structure as Gas and Electric utilities use for a municipal area.

William Gumpenberger
20397 W. Shadow ST
Buckeye, AZ 85396
623.215.2386
bgumpenberger@Hotmail.com

Teresa Tenbrink

From: Will No <wil33no@yahoo.com>
Sent: Monday, August 04, 2014 10:32 AM
To: BitterSmith-Web
Subject: Waste Water Rate Consolidation

Dear Commissioner;

I am opposed to any change to the Waste Water Rate Consolidation of Five Districts which includes Sun City West. We should not be expected to bear cost burdens over which we have no control. We paid for the costs at the time of construction of Sun City West and we should not bear the cost of additional constructions outside of our area.

Why shouldn't the cost of EPCOR's review be deducted from their profits. I cannot see why water waste rates are that high. Nowhere in the country are water waste rates that high. Is there miss management in that Company?

Sun City West did not seek to be involved in this rate case and we find no basis for their assessment of these charges.

I vehemently oppose the consolidation of Corte Bella into Sun City West or the consolidation of all the districts into one.

On another question, a few years ago the water company imposed a \$7.00 charge to our water bill to upgrade equipment for arsenic . When the equipment was paid for the charge was to come off the bill. It stayed as a separate item for a few years and then they merged the charge with the bill.

Sincerely,

Lauren L. Begin

13805 W Via Manana

Sun City West, AZ 85375

Teresa Tenbrink

From: Esther Federman <esthar9@cox.net>
ent: Monday, August 04, 2014 12:43 PM
To: Stump-Web
Cc: Pierce-Web; Burns-Web; RBurns-Web; BitterSmith-Web
Subject: Water Rate Consolidation of Five Districts

To Arizona Corporation Commission: Bob Stump, Chairman
Gary Pierce, Commissioner
Brenda Burns, Commissioner,
Susan Bitter Smith, Commissioner
Bob Burns, Commissioner

We respectfully request that you DO NOT approve consolidation of Corta Bella and Sun City West. Further, we request that you also DO NOT consolidate all 5 districts into one. We feel it only fair to pay for the costs that our own community of Sun City West incurs, and that we should not be expected to be responsible for the expenses of the other districts. With costs constantly rising, it is already difficult for many seniors to handle our own responsibilities, as we have always done. As you know, many of the residents of SCW are managing on fixed incomes...any change could place undue hardships on them for expenses they have not incurred, and for which they bear no responsibility. We think it safe to say that our residents want to be able to remain independent, and that would include paying the bills for which we are locally responsible, and not for those in other areas.

Thank you for your attention to this matter,

Esther and Harold Federman
12903 West Butterfield Drive
Sun City West, AZ 85375

We respectfully request that you DO NOT

Teresa Tenbrink

From: Cynthia Lebreck <clebreck@centurylink.net>
Sent: Monday, August 04, 2014 9:43 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; Rbums-web@azcc.gov
Subject: Consolidation vs deconsolidation of waste water as it affects Sun City West, AZ

We have a home in Sun City West, AZ. We are retired people.

We received a letter from EpcorWater dated July 10, 2014 indicating you (commissioners) are taking a look at one of the following: full consolidation; full deconsolidation; a third option of bringing wastewater services for Anthem and Agua Fria back together.

Please let the record show, we, as home owners in Sun City West, OPPOSE all 3 options as stated above. Our rationale behind our opposition is - WHY would we want to take on additional cost for something we have had NO responsibility for in the past! To make our point clearer we do not want HIGHER rates!

Changes of this nature, as proposed, will cause an economic impact on people who live on limited/fixed incomes and will have an effect on those retirement communities as well as property values. Many people will be forced to sell their homes as a result of YOUR decisions.

PLEASE take a very SERIOUS look as you consider any decision (YOU) make. Keep in mind YOUR decision will affect thousands of people living on fixed and/or limited budgets. YOUR decision will have a serious affect on living conditions and life style of thousands of people!

Feel free to contact us via email. Thank you.

Teresa Tenbrink

From: Dona Lockyer <lockyerd@msn.com>
Sent: Monday, August 04, 2014 9:32 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Proposed Epcor Wastewater Rate Consolidation

To: Gary Pierce, Brenda Burns, Bob Stump, Susan Bitter Smith, Bob Burns,

We recently purchased a home in Sun City West because it was so economical to live there. We researched taxes and utilities before deciding to move to Sun City West. We feel that a consolidation that will raise our wastewater fees considerably would be a hardship on people with fixed incomes. We 100% vote against this consolidation.

Larry and Dona Lockyer
14415 W. Blackwood Dr.
Sun City West, AZ 85375

Teresa Tenbrink

From: James Hays <jm.hays@comcast.net>
ent: Monday, August 04, 2014 8:14 AM
Cc: jm.hays@comcast.net
Subject: Consolidation of Five Waste Water Districts

When considering the water waste issue please look at the demographics of the individuals that live in these areas. I purchased in Sun City West because of the lower cost of living. Being on a fixed income an increase in the cost of waste water management will have an influence on our lives. I am sure that the consolidation of the waste water districts will have a negative effect on all Sun City West residents. We should not be expected to bear the cost burdens over which we have no control.

Of the three options that are on the table I am opposed to options 2) Consolidation of Corte Bella and Sun City West, and 3) EPCOR's proposal to consolidate all five waste water districts into one.

Teresa Tenbrink

From: Valerie and Daniel Hopkins <hopkins.dv@hotmail.com>
Sent: Monday, August 04, 2014 7:51 AM
To: Pierce-Web; web@azcc.gov; Stump-Web; BitterSmith-Web; RBurns-Web
Cc: editor@poraswc.org
Subject: RE: EPCOR's Proposal for Waste Water Consolidation

Importance: High

8/1/2014

Arizona Corporation Commission
Commissioners Wing
1200 W. Washington - 2nd Floor
Phoenix, Arizona 85007

Attn: Gary Pierce, Commissioner; Brenda Burns, Commissioner; Bob Stump, Chairman; Susan Bitter Smith, Commissioner; Bob Burns, Commissioner

RE: EPCOR's Proposal for Waste Water Consolidation

Good Morning Commissioners,

Through the mail box stuffing by EPCOR and its proposal to consolidate waste water and increasing rates among five (5) districts, Sun City West being one of the districts, has us very concerned and angry. We do not want an increase. This matter is totally unacceptable...and cannot be allowed.

Sun City West did not seek to be involved in this rate case and we believe our community has found no basis for EPCOR's assessment of these charges. In your August meeting, you will be exploring the following:

1. Possible reconsolidation between Agua Fria and Anthem
2. Consolidation of Corte Bella and Sun City West
3. EPCOR's proposal to consolidate all five waste water districts into one

Since we are PORA members, we are requesting our PORA representatives to oppose Option #2 and #3...Option #1 does not impact Sun City West directly. We want and expect no rate increases from EPCOR. Please listen to our PORA representatives and residents of Sun City West...hear our voice. **NO RATE INCREASE...**

Sincerely,
Daniel and Valerie Hopkins
13043 West Limewood Drive
Sun City West, AZ 85375

Teresa Tenbrink

From: Mary Knight <mknight43@cox.net>
Sent: Sunday, August 03, 2014 6:01 PM
To: BitterSmith-Web
Subject: EPCOR'S Rate Increase

Dear Commissioner,

It has come to our attention that EPCOR has asked for, what they call a "smoothing" of, waste water rates. This could result in sizable rate increases for the residents of Sun City West. We are on a fixed retirement income, and a large rate increase would indeed be a hardship. Please vote against any plan such as; consolidation of Sun City West and Corte Bella, or EPCOR'S plan to consolidate all 5 waste water districts into one, or any plan which would greatly increase our monthly waste water rates.

Thank you for taking time to read this email and acting to protect our interests in Sun City West.

Sincerely,

John & Mary Knight
13010 W. Meeker Blvd.
Sun City West, Az 85375

623-251-5482

Teresa Tenbrink

From: barbmarcey@cox.net
Sent: Sunday, August 03, 2014 9:24 AM
To: BitterSmith-Web
Subject: Epcor

August 3 2014

Good Morning:

I am contacting you to share my concern about the Epcor Water issue/proposal. I retired in 2001 and moved to Sun City in 2003. As a single retired individual, I live on a fixed income. My water usage, on average, is approximately three, (3) T gallons per month, with the cost averaging around \$32.00. Per the letter from Epcor, they seem to be leaning towards consolidating Sun City with other districts. I find it very unfair to have the residents of Sun City be forced into helping other districts offset their water/wastewater costs. An increase of that kind would easily skyrocket the cost for the people of Sun City.

Your consideration in helping to keep the status quo for Sun City would be greatly appreciated.

Regards,

Barbara K. Marcey
9621 W Calico Dr.
Sun City, AZ 85373

Teresa Tenbrink

From: Louis Mancuso <lmancusojr@gmail.com>
Sent: Sunday, August 03, 2014 6:49 AM
To: Pierce-Web; Stump-Web; BitterSmith-Web; RBurns-Web; Burns-Web
Subject: Waste Water Issues

Dear Chairman Stump, Commissioners' Pierce, Brenda Burns, Bitter Smith and Robert Burns:

I am a Sun City West resident and am writing to you to express my view on the Waste Water issue that the Arizona Corporate Commission will be considering.

It appears one of the causes of this issue is the de-consolidation of Corte Bella residents and some other smaller districts in the Agua Fria district from Anthem two years ago. This has resulted in these residents bearing the high end of the rate variance among the five waste water districts. As I'm sure you are aware the elimination of the 5,700 Anthem customers two years ago stripped them of the volume of customers which resulted in higher costs. It seems to me that the re-consolidation of these areas would stabilize this situation and would result in lower costs for the Corte Bella and smaller districts.

As for EPCOR wanting to consolidate all areas to reduce the variance in rates. I feel, we (all residents) purchase our homes for many reasons, one of which, is the cost of utilities in the community. That said, to incur utility rate increase as a result of less than optimal decisions by other communities, age of systems in other communities, costs at the time of origin, geographical spread, the number of customers to share fixed costs, etc. doesn't seem fair. I would ask that the commission, who have in the past set these rates, keep our costs consistent with their past decisions.

Thank you for taking your time to consider my opinions.

Louis Mancuso
12915 W Star Ridge Dr.
Sun City West, AZ 85375

Teresa Tenbrink

From: Deb Bevilacqua <deb.bevilacqua@gmail.com>
Sent: Sunday, August 03, 2014 12:16 AM
To: BitterSmith-Web
Subject: EPCOR Proposed Wastewater Rate Consolidation

We are in receipt of the letter from EPCOR explaining their view of the wastewater fee consolidation and more recently PORA has provided us with a clearer view of the proposal and how it might affect the various districts.

I strongly urge you to put this matter to rest quickly as there is no good reason to re-visit this issue since it was resolved two years ago. Corte Bella has nothing to do with Sun City West and vice versa. Furthermore, the two communities are completely different as evidenced by our decision to purchase property in Sun City West and not Corte Bella.

Our decision to purchase a home in Sun City West was based largely on the lower property taxes here, the lower cost of the recreation fees, the abundance of desert landscaping which translated into lower costs to maintain (low water use and minimal upkeep), and being able to leave the property unattended for long periods of time during the summer season.

Additionally, our retirement income planning does not provide for unreasonable and substantial increases in fixed costs such as wastewater fees that could occur if the five districts were combined into one or if the Sun City West district was combined with Corte Bella.

Thank you for your consideration. I look forward to hearing your view of this proposal.

--

Debra Bevilacqua
21603 N 148 Dr
Sun City West, AZ 85375
623 975-7041

Teresa Tenbrink

From: Thomas Varallo <tommyterp71@aol.com>
Sent: Saturday, August 02, 2014 4:55 PM
To: BitterSmith-Web
Subject: EPCOR Water Districts

Commissioner Smith,

My name is Thomas Varallo. I am a resident of Corte Bella, residing in EPCOR's Agua Fria District. Re: the water rate issue pending before the Corporation Commission, EPCOR has informed the residents of Corte Bella in a Town Hall meeting that the waste water treatment facility used by Corte Bella is the Sun City West facility. Since Corte Bella is already included in the Sun City West facility, it would seem that adding Corte Bella to the Sun City West District for billing purposes would not have an adverse impact on current Sun City West residents but would greatly improve the rate structure for the Corte Bella residents.

I trust that you will vote for the most fair and equitable solution for all concerned parties.

Respectfully,

Thomas Varallo
tommyterp71@aol.com

Teresa Tenbrink

From: Dpoakeson@aol.com
Sent: Saturday, August 02, 2014 4:31 PM
To: BitterSmith-Web
Subject: EPCOR's proposal to consolidate districts

Please be advised that we strongly oppose EPCOR's proposal to consolidate waste water rates. This includes:

1. Consolidation of Corta Bella and Sun City West
2. Consolidation of all waste water districts into one

Current rates, set based on expenses incurred when the districts were formed, should continue as they are the most fair to current residents. It cannot be proper to charge expenses from one district to residents of another district.

We would appreciate your declining approval of EPCOR's request.

Dwayne and Patty Oakeson
15008 W Sentinel Dr
Sun City West, Az 85375

Teresa Tenbrink

From: Jones <r.jones2@cox.net>
Sent: Saturday, August 02, 2014 4:28 PM
To: BitterSmith-Web
Subject: Water Consolidation Proposal -- EPCOR

Dear Commissioner Bitter Smith:

I wish to make you aware of my opposition to the consolidation plan proposed by EPCOR Water which could drastically increase my water bill.

I have lived in Sun City West for 20 years through three different water providers. This subject has come up before and been rejected by the ACC before. In the communities/water districts involved there are different ages to the water systems, different costs that were involved in the building of the infrastructures, a difference in the number of customers to share the costs, etc. **Those districts who are spearheading the petitions for rate consolidation are trying to spread THEIR previously established costs to others. I believe this is absolutely unfair.** I am definitely opposed to Sun City West's being involved in any proposed consolidation.

Jo-Anne A. Jones
22725 N. Dusty Trail Boulevard
Sun City West, AZ 85375

Teresa Tenbrink

From: Homer/Virginia Willard <hwww1@q.com>
Sent: Saturday, August 02, 2014 2:15 PM
To: Stump-Web; BitterSmith-Web; Burns-Web; RBurns-Web; Pierce-Web
Subject: Epcor Waste Water fees

Dear Commissioner,

As residents of Sun City West, AZ, we object to consolidation of our waste water fees with Corte Bella, or with any or all of the five Epcor Waste Water Districts. The Sun City West waste water collection is unique to our Community.

Please don't allow Epcor to change the Sun City West waste water fees just for their gain or convenience.

Thank you for your consideration.

Homer E. Willard, Jr.
Virginia V. Willard

15170 W. Gunsight Drive
Sun City West, AZ 85375

Teresa Tenbrink

From: Jason Bonfante <jmbonfante@gmail.com>
Sent: Saturday, August 02, 2014 12:07 PM
To: BitterSmith-Web
Subject: Epcor/ Verrado wastevwater

Mrs. Bitter Smith

As a resident in Verrado (Buckeye, AZ) it has come to my attention that the ACC will be receiving 3 proposals to lower waste water rates in our area. I myself have taken severe precautions to limit my usage to the point I have fake grass, pavers and rock in my backyard. I planted 6 palm tree that need limited water (Mexican Fan palm) and have 4 fruit trees. My family consists of 2 small children that bath every other day and my wife and I. Even with the the low usage my water and waste/water bill exceeds \$150.00 every month, even in the winter months when those trees get watered once every 15 days. I find it absurd that a waste water bill could be so high for such limited use. We are a 1 person working family that are just able to meet our bills each month. Every time my bills go up it hurts us immensely.

It has also come to my attention that elected officials voted in on a 3-2 vote for de-consolidation which skyrocketed Verrado's waste water bills. I also find it convenient that two of the yes votes happen to live in Epcor's Anthem district which serve many of thousand more customers. I find the elected officials who were able to vote on their own water bill in Anthem to be disingenuous. They are representing themselves and not what is best for all involved. Mrs. Bitter Smith you were not in office for the last vote, but I hope we can expect a no vote from you this time. I am not wanting to hurt other Epcor customers but the fact is that yes vote hurt us significantly. There has to be a better scenario for all involved, Anthem, Suncity, Verrado, etc.

It it my understanding that Epcor is supporting a proposal for consolidation of all waste water locations. I do believe that is what is in the best interest for everyone, not just a select few neighborhoods. Please take the consolidation proposal seriously and don't allow your personal gain/loss to sway a very important decision that you have been elected to represent. I am a firm believer that win-win scenarios are the only way to go as a society. I am not the type of person that wants other districts to get outlandish bills (like we are suffering from here because of the past vote), but the fact is the current waste water de-consolidation is not win-win. Its only win for the other bigger districts that were voting us out. Please consider Consolidation and vote YES for it.

Sincerely,

Jason Bonfante (Verrado resident)

Teresa Tenbrink

From: Ed Howell <ed.howell1@gmail.com>
Sent: Saturday, August 02, 2014 5:57 AM
To: BitterSmith-Web
Subject: EPCOR Consolidation of 5 waste water districts

Commissioner Smith,

As a property owner in Sun City West, I object to any and all of the proposals put forth by EPCOR in consolidating waste water rates among the five districts served by EPCOR or by consolidating Sun City West and Corte Bella waste water districts.

Costs at the time of origin of each of the five districts system, age of each system, geographical spread and the number of customers in each system to share the fixed costs are the major differences that should be considered. Raising my rates to reduce others rates long after waste water districts have been set up and disparate communities have been developed and sold does not sound like a fair proposal. Corte Bella may be next to Sun City West but it was designed as a high end luxury retirement community with a private gated entry. Homes and lots are much larger than the average in Sun City West and I'm sure water usage is much higher per resident than that of Sun City West. If EPCOR wishes to lower Corte Bella residents waste water rates to match Sun City West then I would have no issue but to raise my rates to lower Corte Bella rates is uncalled for.

The EPCOR accounting review costs, to be passed on to rate payers, is substantial and was not requested by residences of Sun City West. If EPCOR wants to proceed with such an endeavor they should be required to pay for it out of EPCOR profits rather than allocating it to waste water district customers who did not ask for it.

Thank you for considering my opinion.

Ed Howell
18615 N. 136th Dr
Sun City West, Arizona 85375

Teresa Tenbrink

From: J Boyd <jdb24000@yahoo.com>
Sent: Friday, August 01, 2014 8:05 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Potential EPCOR Waste Water Rate Consolidation

Bob Stump, Chairman
Susan Bitter Smith, Commissioner
Bob Burns, Commissioner
Brenda Burns, Commissioner
Gary Pierce, Commissioner

I am writing to voice disapproval of items 2 and 3 described by PORA in their letter to Sun City West members:

2. Consolidation of Corte Bella and Sun City West; and
3. EPCOR's proposal to consolidate all five wastewater districts into one.

One purpose of the commissioners establishing rates is to prevent one district from subsidizing another. Age of system, cost at origin, and geographical spread should be maintained. It is fair for districts to pay different rates if based on circumstances and/or economics: I don't pay for hurricane insurance and Floridians don't insure against dust storms. Also, in SCW my water bill is over \$50 monthly. I recently moved from North Texas, a similar community with similar weather, and my bill was much lower. I would like to know why our bills in Arizona are so high.

I am also concerned about EPCOR's apparent assertion that rate review is rare and that the cost should not be deducted from operations. As a retired Chief Financial Officer I am concerned. Rate review is foreseeable, repetitive and ordinary expense. It is the CFO's job to anticipate such ordinary and recurring review and to collect the data necessary. While I am not familiar with EPCOR's accounting, I urge the Commissioners to ask why that data was not routinely collected, since they knew, or should have known, that such a review would be required. If they "missed it," the cost should not fall to the ratepayers.

Please respect the nature of SCW, SC and surrounding retirement communities. Most of us are on fixed income and should not be asked to subsidize others nor pay for EPCOR's failure to collect accounting data.

Sincerely,

John D. Boyd
jdb24000@yahoo.com
14330 W. Domingo Lane
Sun City West, AZ 85375

Teresa Tenbrink

From: Carolyn & Jim <cjbooy@gmail.com>
ent: Friday, August 01, 2014 7:51 PM
To: BitterSmith-Web
Subject: Water rates controversy

Susan Bitter Smith,

RE: In response to the recent letter with a proposal to consolidate waste water rates to the five districts--

We would like to express our dissatisfaction to your recommendation. As 18-year residents of Sun City West, we do not think we should have to have our rates adjusted because of dissatisfaction in other areas. We chose to live in Sun City West because of the amenities, as well as utility costs. We are on a fixed income and to adjust our rates to accommodate other communities is not fair.

As a member of the AZ Corporation Commission, we recommend you do not incorporate Sun City West with Agua Fria, Anthem and Corte Bella.

Also we would recommend that EPCOR take their costs from their profits and not raise rates as they are proposing to do.

Thank you for your consideration to this imporant issue.

Mr. & Mrs. James Booy

cjbooy@gmail.com

Teresa Tenbrink

From: GRANDVILLE MULLIN <roynin@msn.com>
Sent: Thursday, July 31, 2014 12:59 PM
To: RBurns-Web; Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web
Subject: Rates

Commissioners:

Please take the time & look @ the retired person that is on a fixed income.

We can't afford any more rate increases:

The EPCOR knew that when they took over this company they knew what was in the system before.

So tell these people that we can't have anymore rate increases!!!!

We are now paying \$30.96 which is a bad thing for us.

All that EPCOR wants is to have more \$\$\$\$ to put in their pockets.

Thanks,

G.R. Mullin
Sun City West

Teresa Tenbrink

From: Marty Irwin <marty5marg@gmail.com>
Sent: Thursday, July 31, 2014 12:57 PM
Subject: Waste Water Charges Consolidation Proposal

Dear Commissioner: We strongly oppose Sun City West being consolidated with Anthem and Corta Bella for waste water charges.

I have had issues in the past with this charge to start with when we were in the process of selling one of our homes and the property was vacant for several months and EPCOR continued to charge us a waste water fee when no water was being used! We never did get an explanation as to what this charge covered! (I guess to cover EPCOR's fixed costs somehow. - Could this be due to inefficient operations or failure to control their operating costs and just pass it on to the rate payers!) Please do what you can to keep our water costs at a minimum! Thanks for your patience. Sincerely, Martin R. Irwin, Sun City West Resident.

Teresa Tenbrink

From: John Falconbridge <john.falconbridge@cox.net>
Sent: Thursday, July 31, 2014 12:03 PM
To: BitterSmith-Web
Subject: Waste Water Consolidation

7-31-14

Dear Commissioner,

As a retired resident of Sun City West on a fixed income, I am extremely interested on the outcome of this proposed waste water consolidation. My water bill has more then doubled within the last 2 years and enough is enough. The only thing that has not gone up is my fixed pension.

I'm counting on you to support this large retirement community and not let this additional cost take place.

I shall have a watchful eye on the outcome, particular at election time now and in the future.

Thank you,

John & Dee Falconbridge
623-546-7161
john.falconbridge@cox.net

Teresa Tenbrink

From: Dennis Ford <dford25@cox.net>
Sent: Thursday, July 31, 2014 12:00 PM
To: BitterSmith-Web
Subject: Attn: Corporation Commission
Attachments: Coporation Commission Letter.pdf

Please open the attached letter and reply.

Thank you,

Dennis Ford

Teresa Tenbrink

From: Al Fink <alfi1@hotmail.com>
Sent: Thursday, July 31, 2014 11:28 AM
To: Pierce-web@aazcc.gov; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web

I received a message today that you are considering a change in EPICOR's waste water increase for Sun City West. I am against any increase in my water bill. Since I have lived in Sun City West, every time there is a change in water ownership the rate goes up. I have had enough of my water rate going up.

I am sure you are intelligent enough to veto the consolidation plan being proposed. I am not a deep pocket and neither are the other residents of Sun City West. I will not subsidize other peoples water waste problems as I'M sure they won't subsidize me.

Thank you for the job you have done so far.

Albert A Fink
13519 W Greenvview West
Sun City West, Az.

Teresa Tenbrink

From: terrymuse@cox.net
Sent: Thursday, July 31, 2014 11:43 AM
To: Pierce-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Do not consolidate Sun City West with other districts

x

We lived in Sun City years ago and decided to build a new home in Sun City West.

We knew that certain items like utilities would be more expensive....but were willing to pay more to get what we wanted .

Please do not consolidate SCW with anyone else.

Terry Muse

Teresa Tenbrink

From: jimdeevau@aol.com
Sent: Thursday, July 31, 2014 11:26 AM
To: Stump-Web; BitterSmith-Web; RBurns-Web
Subject: WASTE WATER CONSOLIDATION

We are residents in Sun City West and are very concerned about the proposed consolidation of waste water fees with Aqua Fria and Sun City West. It makes no sense for senior citizens who have been established in Sun City West to be burdened by an increase in rate by a newer community. Citizens of Aqua Fria (Corte Belle) purchased homes knowing that they had an excessive waste water rate and must be able to afford these rates. Likewise, SCW residents purchased our homes knowing we would take care of our community only!

Thus, as a citizen of SCW I feel that we must be willing to pay for necessary updating of OUR OWN SYSTEM & not be burdened with other areas, even if they are built through a Del Webb contractor. We DO NOT WANT TO BE CONSOLIDATED WITH ANY OTHER DISTRICT.

We trust that you will continue to support Sun City West.

Thank you.

Jim & Dee Vaughn, 13813 W. Parada Dr, SCW

Teresa Tenbrink

From: bholmes40@cox.net
Sent: Thursday, July 31, 2014 10:54 AM
To: BitterSmith-Web
Subject: Waste Water Rate Consolidation of Five Districts

Dear Commissioner Bitter-Smith:

I am writing to express to you my views on proposals that you and other ACC officials will be considering on July 22, 1014. These proposals concern Waste Water Rates of five Districts.

A rate review by EPCOR, costing \$350,000 to \$700,000 is totally a waste of my money as they want to pass these costs along to me and not take the cost from their operating profits. My wife and I are residence of Sun City West. EPCOR took over the water service here not long ago and now want to propose changes that are very upsetting to this whole community (town).

I play golf on Sun City West Golf Courses with several Gentlemen, who live in Corte Bella, . Asked why they all play on our Golf Courses, rather then Corte Bella Golf Course, they reply that the golf rates at Corte Bella are too high and most have dropped their County Club Membership due to the rates.

Why should Sun City West consolidate with Corte Bella? Their residents chose to purchase a home there. They surely love the two very large water fountains as they enter their gated community on their South Entrance (water wasters, for sure) and their private Club House, golf course, houses and streets, water lines and sewer system. They chose that life style by purchasing a home there. Let them pay for their own utilities and leave me and other Sun City West residence out of their water and sewer bills.

Thanks for your time and consideration of this matter.

Bill & Marie Holmes
13916 Vis Tercero
Sun City West, AZ 85375
623.243.5477

Teresa Tenbrink

From: Tim <peterts@centurylink.net>
Sent: Thursday, July 31, 2014 10:44 AM
To: Pierce-Web; Burns-Web; Stump-Web; RBurns-Web; BitterSmith-Web
Subject: Epcor Water Rates for Sun City West

Understanding the issue of water rates now a hot topic in the news, I am opposed to Epcor raising ANY rates for water use within Sun City West by its residents. We moved here to combat high taxes, exorbitant utility rates and weather-related hardships from the Midwest. Our rates now force us to take part in plans for water usage that provide us the lowest possible cost on a fixed income. We cannot continue to live in Arizona, and Maricopa County in particular, if the commission allows service providers to continue to increase their profits at our expense simply because they can.



This email is free from viruses and malware because avast! Antivirus protection is active.

Teresa Tenbrink

From: wgs816@netzero.com
Sent: Thursday, July 31, 2014 10:43 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: EPCOR Waste Water proposed consolidation

It has come to my attention that an EPCOR proposal to CONSOLIDATE Waste Water Rates among some NW Communities, (which are so varied and diversified) are NOT equitable, based upon usage & affordability!! Please do NOT permit this Proposal to occur!! (It's all about F A I R!!)

Respectfully requested,

Ruth Sager
13206 W. Beechwood Dr.
SUN CITY WEST, AZ 85375-3262

Teresa Tenbrink

From: Cando Gumbo <candogumbo@gmail.com>
Sent: Thursday, July 31, 2014 10:22 AM
To: BitterSmith-Web
Subject: Waste Water Rates

Dear Commissioner Smith:

As a resident and homeowner of Sun City West, I hope you and the other commissioners do not consolidate our waste water district into one or more of the other districts. I had no idea that was a possibility when I bought in SCW. A move that could raise my monthly cost considerably, not to mention lowering the value of my home. There must be some other way of giving relief to those districts that are overpaying EPCOR for waster water services without making Sun City West residents in effect subsidize homeowners of the other districts. Like myself, many of my fellow residents of SCW are on fixed and limited income.

Sincerely

Cliff Ourso
20415 N 133rd Drive
Sun City West, AZ

Teresa Tenbrink

From: azcatfbdad@aol.com
Sent: Thursday, July 31, 2014 10:03 AM
To: BitterSmith-Web
Subject: Fwd: Waste Water Rate For Sun City West

-----Original Message-----

From: azcatfbdad <azcatfbdad@aol.com>
To: Stump-web <Stump-web@azcc.gov>; Pierce-web <Pierce-web@azcc.gov>; Burns-web <Burns-web@azcc.gov>;
Bitter-smith-web <Bitter-smith-web@azcc.gov>; RBurns-web <RBurns-web@azcc.gov>
Sent: Thu, Jul 31, 2014 9:57 am
Subject: Waste Water Rate For Sun City West

Commissioners,

I moved to Sun City West (SCW) on a fixed income as it is a 55 and older community and I assume that most of its residents are just as I am financially. I really don't want my water/sewer bill to increase in price as it would jump substantially if Corta Bella was consolidated with SCW. Corta Bella is not a 55 and over retirement community as SCW is, so one could assume that most of their residents are not living on a fixed income as SCW residents are. Corta Bella should be re-consolidated with Anthem. If that is not possible than the only way to make this fair with equal costs would be to consolidate all districts. This would make both 55 and older communities on the same level for payment and not put a huge burden on SCW residents.

Thanks, Steve

Teresa Tenbrink

From: Bev Ash <ashbev3@gmail.com>
Sent: Thursday, July 31, 2014 9:50 AM
To: Stump-Web
Subject: Waste Water Rate Consolidation

To: Chairman & Commissioners

I am secretary of a condo association in Sun City West. I am very concerned about the proposed waste water rate consolidation. Our community consists of residents who are retired and on a fixed income. An increase of this type would be a big problem for many residents.

I don't feel that problems in other districts should also become a problem of Sun City West.

Your support on this matter would be appreciated.

Sincerely,
Beverly Ash

Teresa Tenbrink

From: sdavis219@cox.net
Sent: Thursday, July 31, 2014 9:31 AM
To: Burns-Web; BitterSmith-Web
Subject: Water rate issue

Please do not raise water rate for SUN CITY WEST---- This a retirement community living on fixed incomes, Solve this problem another way, -- and leave SCW out of the mess. Shirley Davis 13443 W Desert Glen SCW

Teresa Tenbrink

From: Dan Kedzie <dpk234@gmail.com>
Sent: Thursday, July 31, 2014 9:08 AM
To: BitterSmith-Web
Subject: Waste Water

Waste water consolidation is a very bad idea.

Each area has different factors that affect its rates.

Consolidation would be unfair to all.

Please vote NO!

Dr. Dan Kedzie

Teresa Tenbrink

From: Frank DiRenzo <direnzo.frank@gmail.com>
Sent: Thursday, July 31, 2014 8:23 AM
To: BitterSmith-Web
Subject: Ware Waste Consolidation

I am against any consolidation especially Corte Bella and SCW.

Frank DiRenzo -- SCW

Teresa Tenbrink

From: Barker Q <barker1506@q.com>
Sent: Thursday, July 31, 2014 7:45 AM
To: BitterSmith-Web
Subject: Proposed Waste Water Rate Consolidation of Five Districts, submitted by EPCOR

Susan Bitter Smith, Commissioner,
ARIZONA CORPORATION COMMISSION

Dear Commissioner Bitter Smith,

EPCOR has decided to bring this proposal to the Arizona Corporation Commission by offering rate consolidation as one answer to the wide variance in rates. However, that's precisely one reason why we have commissioners establishing rates, because there are variable factors among the five districts. Age of system is one, costs at the time of origin, geographical spread, number of customers to share fixed costs, and other related differences.

Three major areas of exploration will be pursued at the August meeting by the Commission in regards to the above subject matter:

1. Possible reconsolidation between Agua Fria and Anthem.
2. Consolidation of Corte Bella and Sun City West.
3. EPCOR's proposal to consolidate all five waste water districts into one.

Our reason for contacting you is our opposition to proposals 2 and 3.

Every resident has a variety of reasons for selecting the community of their residence such as property tax, recreational fees in retirement communities, utility costs, and other factors which all play a role in that selection.

These factors played an important choice in our decision to purchase our property in Sun City West and in the decisions other residents in the other 4 districts which they live.

Likewise, there are very legitimate factors which cause utilities fees to differ and every residents should be entitled to make judgments accordingly.

Residents should not be expected to bear cost burdens over that which we have no control.

We respectfully request rejection of the proposed consolidation, options 2 and 3.

Thank you for your service,

Respectfully,

Ricky & Sandra Barker
2423 W. Fieldstone Drive
Sun City West, AZ 85375
480 826 3514

Teresa Tenbrink

From: barb shirley <shirleybarb@yahoo.com>
Sent: Thursday, July 31, 2014 7:05 AM
To: BitterSmith-Web

SINCE WE ARE A NEWER COMMUNITY WITHOUT AGING INFRASTRUCTURE,
WE SHOULD BE ALLOWED TO BE PART OF SUN CITY WEST.

BARB SHIRLEY
CB RESIDENT

Teresa Tenbrink

From: Dale W.Foss <dwfoss@gmail.com>
Sent: Thursday, July 31, 2014 6:59 AM
To: BitterSmith-Web
Subject: EPCOR waste water proposal

Commissioner Bitter Smith,

As a resident of Sun City West, I would like to express my thoughts on the EPCOR waste water consolidation proposals for the August meeting.

Three major areas of exploration will be pursued at the August meeting:

1. Possible re-consolidation between Agua Fria and Anthem.
2. Consolidation of Corte Bella and Sun City West.
3. EPCOR's proposal to consolidate all five waste water districts into one.

There is a 4th option that should be considered, maintain the status quo.

Option 1 would have no impact on Sun City West residents.

Option 2 would most likely impact Sun City West with a rate increase. Many more people (Sun City West) would be impacted negatively and fewer people (Corte Bella) positively.

Option 3 would cost between \$350,000 - \$700,000 which EPCOR would pass on to all customers although that seems to be "the cost of doing business" and should not be passed on to their customers. EPCOR's accounting process would be simplified and in the end save EPCOR money. This would have a negative impact on all residents in all 5 water districts.

I would endorse my 4th option of maintaining the status quo or option 1 which would not impact Sun City West residents.

Sincerely,
Dale W. Foss
22317 N Cheyenne Dr.
Sun City West, AZ 85375

Teresa Tenbrink

From: RikiPere@aol.com
Sent: Thursday, July 31, 2014 2:08 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Cc: editor@porascw.org
Subject: Opposed to EPCOR 'Rate Consolidation'

Ladies and Gentlemen of the Arizona Corporation Commission:

Please deny options 2 and 3 of the proposed Rate Consolidation:

(Option 2) Consolidation of the Corte Bella and Sun City West Districts,
and:

(Option 3) Consolidation of all 5 Water Districts, Agua Fria, Anthem, Sun City, Sun City West and Mojave, into one District.

Sun City West was NOT involved in the deconsolidation of Corte Bella and Anthem Water Districts, which EPCOR has declares as one of the reasons for requesting rate consolidation. Sun City West also DID NOT seek to be involved with the Rate Review, the cost of which (\$350K to \$700K), EPCOR wants to spread over all the Districts, whether they wanted to be involved in that Review or not.

One of the Corporation Commissions responsibilities is to establish rates. These rates should be based on variable factors among the five Districts such as 'System Age', 'Costs at Time of Origin', 'Geographical Spread', 'Number of Customers' (to share fixed costs), just to name just a few of these factors. Residents should not be expected to bear cost burdens over which they have no control.

Thank you for your consideration,

John Williams
Sun City West

Teresa Tenbrink

From: Sheela George <sheela429@aol.com>
Sent: Wednesday, July 30, 2014 9:47 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Cc: editor@porascw.org
Subject: exploration will be pursued at the August meeting:

Three major areas of exploration will be pursued at the August meeting:

1. Possible re-consolidation between Agua Fria and Anthem.
2. Consolidation of Corte Bella and Sun City West.
3. EPCOR's proposal to consolidate all five waste water districts into one.

PORA intends to vigorously oppose Option #2 and #3, while not participating in Option #1, since it does not impact us directly.

I fully support Pora's suggestion for the waster water consolidation. Thank you.

Sheela George , Sun City West resident

-----Original Message-----

From: PORA Newsletter Editor <editor@porascw.org>
To: sheela429 <sheela429@aol.com>
Sent: Wed, Jul 30, 2014 1:29 pm
Subject: PORA President Response - Re-Send Due to Technical Difficulties

*Bill Hansen,
PORA President*

Will Waste Water Rate Consolidation of Five Districts Pass the Smell Test?

Following the mail box stuffing by EPCOR with its proposal to consolidate waste water rates among the five districts, where those charges range form \$18.11 monthly minimum, to next January's increase to \$121.91, the phones at PORA were ringing off the wall. To create a clearer understanding of what precipitated this proposal, one needs to understand a petition drive by Corte Bella residents and some other smaller districts in the Agua Fria district who bear the high end of

the rate variance among the five waste water districts. Part of that rate advancement was triggered by their de-consolidation with Anthem two years ago which stripped them of 5,700 customers, as well as other factors.

Simultaneously, EPCOR decided to bring their agenda item to the Arizona Corporation Commission by offering rate consolidation as one answer to the wide variance in rates. However, that's precisely one reason why we have commissioners establishing rates, because there are variable factors among the five districts. Age of system is one, costs at the time of origin, geographical spread, number of customers to share fixed costs, and other related differences.

Rate review is rare, and it may be costly with EPCOR stating their accounting review will cost upwards of \$350,000 to \$700,000, and expressing that they don't view it as their regular cost to be deducted from profits. Likewise, other communities, such as Sun City West, who did not seek to be involved in this rate case, find no basis for their assessment of these charges. This issue remains to be resolved.

On July 22nd, at the hearing I attended on behalf of PORA, the commissioners set the agenda parameters for an August meeting to review EPCOR's accounting findings. Several PORA members had previously met with EPCOR representatives at our office for a "heads-up" discussion on what was evolving over waste water issues.

Three major areas of exploration will be pursued at the August meeting:

1. Possible re-consolidation between Agua Fria and Anthem.
2. Consolidation of Corte Bella and Sun City West.
3. EPCOR's proposal to consolidate all five waste water districts into one.

PORA intends to vigorously oppose Option #2 and #3, while not participating in Option #1, since it does not impact us directly.

We urge all Sun City West residents to email the five commissioners, expressing in your own words some of the logical reasons for opposition expressed in the second paragraph. Every resident has a variety of reasons for selecting the community of their residence such as property tax, recreational fees in retirement communities, utility costs, and other factors which all play a role in that selection. Likewise, there are very legitimate factors which cause utilities fees to differ and every residents should be entitled to make judgments accordingly. We should not be expected to bear cost burdens over that which we have no control.

Listed below is the monthly rate cost currently assessed for minimum waste water services by EPCOR by district: Agua Fria - \$106.21, going to \$121.91; Anthem \$62.43, dropping to \$56.25; Sun City \$18.11, Sun

City West \$30.96, and Mohave \$56.55. All of these districts are quite diverse in age, geographical spread, time of original construction, and other factors.

Once more, our most effective weapon in defeating higher rates and consolidation is through your email objection. Listed below are the email address of the five Arizona Corporation Commissioners:

Gary Pierce, Commissioner - Pierce-web@azcc.gov

Brenda Burns, Commissioner - Burns-web@azcc.gov,

Bob Stump, Chairman - Stump-web@azcc.gov

Susan Bitter Smith, Commissioner - BitterSmith-web@azcc.gov

Bob Burns, Commissioner - RBurns-web@azcc.gov

The mailing address is:

Arizona Corporation Commission
Commissioners Wing
1200 W. Washington - 2nd Floor
Phoenix, Arizona 85007



PORA / 13815 Camino del Sol / Sun City West, AZ 85375 / 623-584-4288 /
www.porascw.org



This message was sent to sheela429@aol.com from:

PORA Newsletter Editor | editor@porascw.org | Sun City West Property Owners & Residents Assoc | 13815 Camino del Sol |
Sun City West, AZ 85375

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Teresa Tenbrink

From: Dawn Ferch <dawn.cortebella@yahoo.com>
Sent: Wednesday, July 30, 2014 7:29 PM
To: BitterSmith-Web
Subject: Wastewater issue

We live in Corte Bella. Our water bill runs between \$195 - \$198 per month. And that's for two elderly people with no water features! This is an outrage. Please help us fix this!!!

Roger and Dawn Ferch
22313 N. Pedregosa Dr.
Sun City West, AZ 85375

Teresa Tenbrink

From: Sheila <sandsnaz@cox.net>
Sent: Wednesday, July 30, 2014 6:42 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: EPCOR CONSOLIDATION

Gary Pierce, Commissioner - Pierce-web@azcc.gov
Brenda Burns, Commissioner - Burns-web@azcc.gov
Bob Stump, Chairman - Stump-web@azcc.gov
Susan Bitter Smith, Commissioner - BitterSmith-web@azcc.gov
Bob Burns, Commissioner - RBurns-web@azcc.gov

As a resident of Sun City West, I ask that you PLEASE reconsider requesting consolidation as an option to solving the wide variance in water rates. One of my reasons for moving to this community was the belief that I knew how my utility expenses would be determined. Consolidation with Corte Bella is NOT what the residents of Sun City West desire.

THANK YOU for finding other options for solving this issue.

Sincerely,

Sheila F. Whitley
14106 W. Via Tercero Dr.
Sun City West, AZ 85375

Teresa Tenbrink

From: james spence <spencej7@yahoo.com>
Sent: Wednesday, July 30, 2014 6:42 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: EPCORE proposed consolidation of 5 waste water districts in the west valley

Dear Commissioners;

We are long time residents of Sun City West, having bought our first property in 1992. During our residency we have seen the utility rates rise inexorably much to our dismay. We have tried to help ourselves by moving to an older, smaller home and, after my retirement, by installing roof top solar with some help from the state and federal governments and a considerable portion of our retirement funds.

Now it appears we yet another wolf at our door in the efforts by EPCORE to recover from us, their costs of doing business and their failure to plan for later established, smaller communities.

We do not blame the residents of Corta Bella for their excitement at their proposed rate increase nor do we fault Anthem for delighting in their reduction. But it has nothing to do with Sun City West, in our opinion.

The easy answer for EPCORE is to "consolidate" all five water districts thereby giving only one battle to fight before your regulatory body, instead of five separate engagements. To us this is wrong. We see no good reason for Sun City West to be dragged into what is, essentially, a squabble between two smaller younger communities and EPCORE. Moreover, we do not believe Corta Bella should be allowed to infect Sun City West with their problems.

If Anthem and Corta Bella wish to "remarry", fine by us. If they do not, then so be it. Either way, their situation is their situation and should remain as such.

We are certain you will give this application by EPCORE your full consideration. Perhaps you could hold community meetings for the affected communities, such as you did with the APS proposal to "uncouple" their rates from actual usage. We hope so.

We wish to thank you for your attention to this correspondence.

Sincerely;

James and Gisela Spence
12611 West Allegro Drive
Sun City West AZ 85375
623 824 2762

Teresa Tenbrink

From: Judi Sama <judith.sama@gmail.com>
Sent: Wednesday, July 30, 2014 6:20 PM
To: BitterSmith-Web; Burns-Web; Pierce-Web; RBurns-Web; Stump-Web
Subject: Water district consolidation

Dear Committee Members:

We have read Bill Hansen's letter to all the residents of Sun City West, and we agree completely with him and do NOT support consolidation of the 5 water districts. We all pay different property taxes, school taxes, trash collection, and other bills based on WHERE we live. We knew all these costs when we bought our homes, and agreed to pay them. I know Corte Bella has 3,200 residents, compared to our 30,000, so they have fewer residents to share the cost, but they all CHOSE to live there, and not here! They wanted the gated community, the plush golf course, the pretty flowers and wasteful water fountains, so I say, "Let them pay for it!" We should not be paying for ANY other community's water, regardless of where they are located, no more than Mesa should pay for Tempe's water! Thank you for listening!

Sincerely, Frank and Judith Sama

Sent from my iPad

Teresa Tenbrink

om: Melvin Bauck <mbauck@yahoo.com>
Sent: Wednesday, July 30, 2014 5:33 PM
To: BitterSmith-Web
Subject: HI

I feel we are paying a lot now we are retired and on a Retired income this incress will be hard on us as well as others in sun city west please help us with this matter. Melvin Bauck

Teresa Tenbrink

From: Clark Watkins <clark.watkins@gmail.com>
Sent: Wednesday, July 30, 2014 5:06 PM
To: BitterSmith-Web
Subject: Consolidation of waste water districts

Dear commissioner,

I want to begin by saying that I am vehemently opposed to consolidation. We all have a choice about where we live. We base that choice upon several factors: Life style, personal finance, recreation facilities, access to medical and consumer facilities, etc. Having considered all of these factors and being on a fixed income, my wife and I chose Sun City West. Other people decided to live in the other four areas knowing the cost of doing so. Now, the residents of three of the areas want the residents of the Sun Cities to pay their bills.

There are reasons for the differences in rates. Some of these reasons are the age of the system, original cost of installing the system, number of customers in the area and geographical spread within the area. To say that these areas are homogenous is ridiculous. This is just a small example of saying that all of the county or state waste water districts should be consolidated. I'm fairly certain that nobody would consider those options. Yet, on a smaller scale that is what is being considered here.

I'm certain that EPCOR would prefer consolidation for accounting and billing reasons. News reports say that EPCOR is lobbying for consolidation. Personally, I don't believe that EPCOR should have a say in the decision since the commission is supposed to operate independently.

Lastly, I would never vote for a commissioner who is in favor of consolidation.

Thank you,
Clark Watkins
Sun City West
623.302.7152

Teresa Tenbrink

From: Margaret Popp <mpopp7@gmail.com>
Sent: Wednesday, July 30, 2014 4:49 PM
To: BitterSmith-Web
Subject: Sun City West Water Rate/Re-Consolidation

Hello

We strenuously oppose items 1 and 2 listed below

Three major areas of exploration will be pursued at the August meeting:

1. Possible re-consolidation between Agua Fria and Anthem.
2. Consolidation of Corte Bella and Sun City West.
3. EPCOR's proposal to consolidate all five waste water districts into one.

Thank you for your time and consideration

Rick and Margi Popp
13005 W Broken Arrow Drive
Sun City West, AZ

--

MARGI POPP

.-Pro/Realtor®

Seller and Buyer Agent

LONG REALTY WEST VALLEY

13551 W Camino Del Sol

Sun City West, AZ 85375

Cell (623) 696-6628

Fax (623) 505-4205

Website: www.MargiandRick.LongRealty.com

Email: mpopp7@gmail.com

My Mobile App <http://longrealtyapp.com/margipopp>

If you or someone you know is looking to buy or sell a home, we would appreciate the opportunity help you to achieve your goal? ... We are never to busy for you or your referrals.

*And I'm proud to be an American,
where at least I know I'm free.
And I won't forget the men who died,
who gave that right to me.*

~Lee Greenwood

Teresa Tenbrink

From: Wayne Hendrickson <retldo91@gmail.com>
Sent: Wednesday, July 30, 2014 4:21 PM
To: BitterSmith-Web
Subject: EPCOR WASTE WATER REVIEW

I am requesting that when the commission meets in August that you DO NOT include Sun City West's present waste water system in any consolidation with any other communities. We purchased our home based on a lot of factors one being the utility infrastructure and knew what we were getting into. As an example we pay the school tax that other parts of SCW do not, but we knew that coming in. Other communities/ owners should have done their homework before purchasing their homes.

Wayne Hendrickson
SCW

Teresa Tenbrink

From: Gene <catept@hotmail.com>
Sent: Wednesday, July 30, 2014 4:07 PM
To: BitterSmith-Web
Subject: FW: Consolidation

From: catept@hotmail.com
To: bittersmith-web@azcc.gov
Subject: Consolidation
Date: Wed, 30 Jul 2014 16:03:12 -0700

Dear Commissioner BitterSmith

As residents of Sun City West water district we are vigorously opposed to the Dear Commissioner Pierce,

As residents of Sun City West water district we are vigorously opposed to the Consolidation of Corte Bella and Sun City West and to EPCOR's proposal to consolidate all five waste water districts into one.

There were several reasons why we selected Sun City West for our residence and not the least of these was utility costs. We consider consolidation to be a contrived and inequitable proposal. There are very legitimate reasons for utilities fees to differ from district to district and every resident should be entitled to make judgments accordingly. We do not expect to bear cost burdens over matters which we have no control.

We ask you to oppose the consolidation of Corte Bella and Sun City West and EPCOR's proposal to consolidate all five waste water districts into one.

Thank you for your consideration.

Sincerely,

Gene and Carol Taylor
13238 West Pomegranate Drive
Sun City West, AZ 85375
(623) 377-1145

catept@hotmail.com of Corte Bella and Sun City West and to EPCOR's proposal to consolidate all five waste water districts into one.

There were several reasons why we selected Sun City West for our residence and not the least of these was utility costs. We consider consolidation to be a contrived and inequitable proposal. There are very legitimate reasons for utilities fees to differ from district to district and every resident should be entitled to make judgments accordingly. We do not expect to bear cost burdens over matters which we have no control.

We ask you to oppose the consolidation of Corte Bella and Sun City West and EPCOR's proposal to consolidate all five waste water districts into one.

Thank you for your consideration.

Sincerely,

Gene and Carol Taylor
13238 West Pomegranate Drive
Sun City West, AZ 85375
(623) 377-1145
catept@hotmail.com

Teresa Tenbrink

From: D and L <leedsrv@infowest.com>
Sent: Wednesday, July 30, 2014 3:53 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: RE: Epcor waters consolidation proposal

Subject: RE: Epcor waters consolidation proposal

I have lived in Sun City West since 2006 and have learned during this 8 year period that many of the homeowners are on fixed income of ONLY social security. The continued rate increases of all utilities and property taxes, vehicle registration, cable providers, satellite providers, and cell phone providers make it prohibitive for some individuals to have even the basic services provided.

We are told that nearly 70% of homeowners leave for the summer. This is an average of 6 months. During that time Epcor collects basic fees for water and sewer usage. There is NO sewer usage during that period. Therefore the "System" is not being used nor sewage being processed for 70% of homes (12,000) in Sun City West.

So to increase fees is assinine when the "system" isn't used during these months. Water usage during this time of absence is for vegetation only, which is probably minimal.

PLEASE PLEASE don't make any changes which will increase Epcors fees within Sun City West.

Respectfully,

Dianne Houston
15805 W. Futura Dr.
Sun City West, AZ 85375
623-337-5323

Teresa Tenbrink

From: Mike Lindner <mplindner62@gmail.com>
Sent: Wednesday, July 30, 2014 3:47 PM
To: BitterSmith-Web
Subject: EPCOR Rate Consolidation Request

Dear Mrs Bitter Smith,

As residents of Sun City West we are very concerned about the EPCOR proposal to consolidate the rate charges across five districts. We are retired citizens with a limited income. We researched the cost of living in Sun City West thoroughly before buying here. The cost of utilities was certainly part of that research. Although we realized there would be periodic increases based on inflation, however we did not expect to be subject to increases so another water district could get relief from their higher rates. We want to pay our fair share for our water systems costs but we don't feel it is fair to the residents of Sun City West to have to subsidize another district's water costs.

We respectfully ask that you and the other Commissioners decline the EPCOR request.

Sincerely,

Mike and Carrie Lindner
13936 W. Trail Ridge Dr
Sun City West, AZ 85375

Teresa Tenbrink

From: DONALD BRADDOCK <kardonb@mac.com>
Sent: Wednesday, July 30, 2014 3:38 PM
To: BitterSmith-Web
Subject: Epcor's attempt to raid Sun City West

Dear Commissioner,

We OBJECT to Epcor's attempt to consolidate the waste water district which contains Sun City West with Corte Bella in ANY form!

I recommend you act to reconsolidate Corte Bella's district with Anthem's.

Please LEAVE SUN CITY WEST ALONE!!!!

Thank you,

Donald and Karin Braddock
14322 W. Via Manana
Sun City West, AZ

Teresa Tenbrink

om: Virginia Stevens <delnginnys@gmail.com>
Sent: Wednesday, July 30, 2014 3:25 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: increased rates

I would like to ask that our Sun City West Water rates not be increased. I am a widow living on a fixed income and cannot bear any more increased utility rates. enough already !!!

Virginia Stevens, Sun City West, AZ.

Teresa Tenbrink

From: Dick Wiegand <dickdiedrich@msn.com>
Sent: Wednesday, July 30, 2014 3:09 PM
To: Pierce-Web; Burns-Web; Stump-@azcc.gov; BitterSmith-Web; RBurns-Web
Subject: Waste Water consolidation Rates

Dear Board of Commissioners, I am a resident of Sun City West and it is my understanding that the Commission is considering consolidating Corte Bella waste water with Sun City West or the proposal to consolidate all five waste water districts into one. My wife and I are totally against either one. We have a fine community which is well established of many years and have resolved many problems over these years. Epcore now wants us to help pick up the costs of newer communities which are spread all over the area and are built at different times and costs. We have a well established community and don't need to get involved in other communities problems. Sincerely yours, Dick Wiegand.

Teresa Tenbrink

om: Anna Scheidt <annaanddon@gmail.com>
Sent: Wednesday, July 30, 2014 3:08 PM
To: Pierce-Web
Cc: Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Epcor waste water,...

We should NOT bear a burden over which we have no control.

NO to EPCOR's waste water rate consolidation with Corte Bella and Sun City West nor consolidation of all 5 water districts into one,

Don and Anna Scheidt
Sun City West, Az.

Teresa Tenbrink

From: Anna Scheidt <annaanddon@gmail.com>
Sent: Wednesday, July 30, 2014 3:04 PM
To: Pierce-Web
Cc: web@azcc.gov; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Epcor waste water..

We, in Sun City West, should not bear a burden over which we have no control

NO to EPCOR's waste water rates consolidation with Corte Bella and Sun City West or consolidation of all 5 waste water districts into one

Sincerely,

Don and Anna Scheidt
20035 N Crown Ridge Dr.,
Sun City West, Az.

Teresa Tenbrink

From: norman swanson <normswan1@gmail.com>
Sent: Wednesday, July 30, 2014 2:58 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Waster Water Rates

Gentlemen,

We are residents of Sun City West. We believe that the monthly rate for waste water disposal at \$30.96 is fair and do not wish any changes.

Thank You,

Norman and Karen Swanson
15118 W. Huron Dr. SCW 85375

Teresa Tenbrink

From: Gpetefam@aol.com
Sent: Wednesday, July 30, 2014 2:56 PM
To: BitterSmith-Web
Subject: EPCOR Wastewater Consolidation Proposal

I would like to go on record of Opposing waste water consolidation of Sun City West with the other communities. We purchased in this community in 2013 based largely on the costs associated with home ownership. As far as I can tell, this effort will only result in adding costs with NO resulting change in service. Since we are snowbirds, we do not use the waste water for six months of the year. Consequently, we should be entitled to suspend waste water charges for the period of time we do not use the process. Newer developments with more expensive homes should pay the costs associated with their home ownership and not expect other older communities to subsidize their costs.

Sincerely,
Gary Petersen

Teresa Tenbrink

From: John Comford <jcomford@yahoo.com>
Sent: Wednesday, July 30, 2014 2:45 PM
To: BitterSmith-Web
Subject: Epcor water consolidation of districts.

Sun City West, AZ

July 30, 2014

Dear Commissioner,

I am writing in regards to the proposed changes to Epcor wastewater rates due to consolidation, merger, etc..

I purchased my home in Sun City West based on many factors. Water rates as well as other utilities was a large concern of mine. I am strongly against any changes to Epcor consolidating anyone with Sun City West.

Thank you for your consideration in this matter.

John Comford
13215 W. Marble Dr.
Sun City West, AZ 85375

Teresa Tenbrink

From: Darrell Cottle <sunsea@cox.net>
Sent: Wednesday, July 30, 2014 2:38 PM
To: BitterSmith-Web
Subject: Waste Water Rate Consolidation of Five Districts

Dear Sir:

We at Sun City West intends to vigorously oppose Option #2 and #3, while not participating in Option #1, since it does not impact us directly.

Sincerely
Darrell Cottle
sunsea@cox.net

Teresa Tenbrink

From: Glen Ouchida <gaouchida@gmail.com>
Sent: Wednesday, July 30, 2014 2:37 PM
To: BitterSmith-Web; RBurns-Web
Subject: EPCOR Rate Consolidation

I was notified by PORA that you are reviewing waste water rates among 5 districts. I am a new resident of Sun City West and oppose: 1) Consolidation of Corte Bella and Sun City West and 2) EPCOR's proposal to consolidate all five waste water districts into one. There are very legitimate factors which cause utilities fees to differ and every resident should be entitled to make judgments accordingly. I should not be expected to bear cost burdens over which I have no control. Yours Truly Glen Ouchida, 13701 W. Summerstar DR, Sun City West, AZ 85375

Teresa Tenbrink

From: John Neal <nealins@gmail.com>
Sent: Wednesday, July 30, 2014 2:22 PM
To: BitterSmith-Web
Subject: EPCOR consolidation of water districts

Please don't allow the consolidation of water districts that EPCOR may request.

Thank you,

John and Jan Neal
17651 N. Whispering Oaks Dr.
Sun City West, AZ. 85375

--

email: nealins@gmail.com
phone: 602-218-5344
cell: 602-421-8877

Teresa Tenbrink

From: Jay Finlay <merc53@ymail.com>
Sent: Wednesday, July 30, 2014 2:21 PM
Subject: Fw: POSSIBLE (PROBABLE) WATER RATE INCREASE!!!

On Wednesday, July 30, 2014 2:17 PM, Jay Finlay <merc53@ymail.com> wrote:

Att: Commisioners Pierce, Burns, Bittersmith, Burns and Stump:

I have been a resident of Sun City West for over ten years, and, needless to say, the water rates have increased tremendously in that period of time, due to one thing or another.

I am extremely opposed to the consolidation of SCW with Corte Bella community, which would really increase our rates in SCW, and also ANY consolidation with the FIVE waste water districts, obviously due to the same reason previously mentioned.

Thank you for your considering my above concerns

Janice Finlay

Teresa Tenbrink

From: Rich & Elaine Russo <rlr711@cox.net>
Sent: Wednesday, July 30, 2014 2:14 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Cc: Wise, Chuck & Dorothy; Stone, Bob & Judy; Ross, Terry & Jim; Rogers, Bob & Judy; Roady/Bonneville, Gary & Nancy; Roady, Ken & Kathy; Rehn, Bobbie; Patton, Dave & Patti; Banfield, Ed & Mary Jane; Fennell, Chris & Georgann; Fejdasz, Stan; Hoffman, Roger & Joanne; Larson, Karen; Maccallum, Robert & Barb; Mazzolini, Butch & Jean; McWhirter, Corky; Meisner, Henry & Beth; Mitchell, Dennis; Nelson, Art & Mary; Nilson, Charlie & Sandy; Olund, Kurt & Jane; Duffy, Betty; Shirley Katter; McClean, Sylvia; Jenks, Ken
Subject: EPCOR Wastewater Proposal

As a resident of Sun City West, we are strongly opposed to Consolidating Corte Bella and Sun City West and EPCOR's proposal to consolidate all five waste water districts into one.

We will vote against all Arizona Corporation Commissioners that vote for EPCOR's Proposals.

Sincerely,
Rich and Elaine Russo

Teresa Tenbrink

From: JANIE FALLON <janief@q.com>
Sent: Wednesday, July 30, 2014 1:57 PM
Subject: SUN CITY WEST EPCOR WATER

Dear Commissioners,

I am writing to you regarding the change Epcor Water Company is proposing to raise the rates in the Sun City West community.

Sun City West has already paid our dues as far as installing piping etc in the Sun City West area and our rates reflect this. When we were a new community like Anthem & Corte Bella, etc. we had the benefit of new pipes etc and now it is their turn to pay for their new community.

We now have to buy Epcor water insurance because our neighborhoods are aging, and we need to protect ourselves for future replacement. We don't see Anthem, Corte Bella and other communities jumping in to pay for that.

Three major areas of exploration will be pursued at the August meeting:

1. Possible re-consolidation between Agua Fria and Anthem.
2. Consolidation of Corte Bella and Sun City West.
3. EPCOR's proposal to consolidate all five waste water districts into one.

PLEASE VOTE NO on items two & three.

I moved to Sun City West because I did my homework and I can afford to live here. That is why I didn't move to Anthem or Corte Bella-I knew I couldn't afford it.

Please consider us who are on fixed incomes-meaning no more raises-**leave us as a separate entity.**

Thank you
Jane Fallon
18226 N 136th Avenue
Sun City West, AZ 85375

Teresa Tenbrink

From: Mary Wenger <mwenger52@yahoo.com>
Sent: Wednesday, July 30, 2014 1:51 PM
To: Pierce-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: waste water options

We are writing in opposition to your options of combining Corte Bella with Sun City West and your option to combining all five districts together as a waste water district. We specifically bought in Sun City West and not Corte Bella because of it's affordability for our fixed income retirement. We are also opposed to paying for EPCOR'S "study" to combine waste water districts. This is a company cost that should be absorbed by EPCOR not it's customers. Thank you for your consideration in these matters.

R. Carl and Mary Wenger
Sun City West, AZ 85375

Teresa Tenbrink

From: Paul Ruppert <azruppert@gmail.com>
Sent: Wednesday, July 30, 2014 1:48 PM
To: BitterSmith-Web
Subject: Consolidation of Waste Water Rates

Dear Ms. Bitter Smith,

I am a long time resident of Sun City West. I strongly oppose the consolidation of waste water rates of my area with other districts. In my opinion there are far too many differences between the areas of interest. I believe part of the water company's responsibility is justification of rates for each area based on that area's unique situation.

My wife and I did a lot of research before purchasing our home in Sun City West. One of the reasons we did not buy a home in Corte Bella was the number of homes and the costs of maintenance. I do not want to be responsible for their waste water responsibilities.

I hope that you will do the right thing for the residents of Sun City West. Thank you.

Sincerely yours,

Paul Ruppert
14718 W. Black Gold Ct.
Sun City West, AZ 85375

Teresa Tenbrink

From: Karen Kosmoski <bygrace348@gmail.com>
Sent: Wednesday, July 30, 2014 1:37 PM
To: Karen Kosmoski
Subject: Wastewater Rate Consolidation

Dear Commissioner,

This e-mail will express my strong opposition to the proposed wastewater rate consolidation that will include Sun City West. In our small community of retirees most of us are on fixed incomes and it would be a burden to bear the financial implications of the drastic rate increase this consolidation would cause SCW residents. Since Epcor has taken over, my water bill had almost doubled and another major increase would be hard to manage.

Please do not approve this consolidation; we seniors need commissioners who are responsive to the plight of seniors and the ever increasing utility rate increases.

Thank you for your consideration.

Karen Kosmoski
12411 W Keystone Dr.
Sun City West, AZ 85375

623-217-4493 (Mobile)

Teresa Tenbrink

From: slcoak@aol.com
Sent: Wednesday, July 30, 2014 1:17 PM
To: BitterSmith-Web
Subject: Water Increase

I am a resident of Sun City West. I cannot pay the increase. What,will happen to me?
Sent from my iPad

Teresa Tenbrink

From: FuzzysDaddy@aol.com
Sent: Wednesday, July 30, 2014 12:41 PM
To: Pierce-Web; web@azcc.gov; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Objection to the Waste Water Rates Consolidation

Gary Pierce, Commissioner - Pierce-web@azcc.gov

Brenda Burns - Burns, Commissioner -web@azcc.gov

Bob Stump, Chairman - Stump-web@azcc.gov

Susan Bitter Smith, Commissioner - BitterSmith-web@azcc.gov

Bob Burns, Commissioner - RBurns-web@azcc.gov

Please be informed that I object to the Consolidation of the Waste Water Rates for Sun City West.

Thank you.

Henry W Westrich
14117 W Via Tercero
Sun City West, AZ 85375
623-546-5560

Teresa Tenbrink

From: JUTTABW@aol.com
Sent: Wednesday, July 30, 2014 12:39 PM
To: Pierce-Web; web@azcc.gov; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: My objection to the Waste Water Rate Consolidation

Gary Pierce, Commissioner - Pierce-web@azcc.gov

Brenda Burns - Burns, Commissioner - web@azcc.gov

Bob Stump, Chairman - Stump-web@azcc.gov

Susan Bitter Smith, Commissioner - BitterSmith-web@azcc.gov

Bob Burns, Commissioner - RBurns-web@azcc.gov

Please be informed that I object to the Consolidated of the Waste Water Rates for Sun City West.

Thank you.

Jutta B Westrich
14117 W Via Tercero
Sun City West, AZ 85375
623-546-5560

Teresa Tenbrink

om: Kathleen Cravatta <lakelover737@gmail.com>
Sent: Wednesday, July 30, 2014 12:39 PM
To: Pierce-Web; commissioner-web@azcc.gov; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Waste Water Consolidation Proposal

Dear AZ Corporation Commissioners,

We live in Sun City West, a very nice and affordable area. Most all of us are retired and live on a fixed income. **PLEASE** don't consider consolidating us with Corte Bella. Many/most of those residents are still working and **wanted** to live in an upscale area. We are not upscale by any means and are just the average retired folks trying to make ends meet. **AND** also please don't consider consolidating the 5 districts into one! Sun City has the lowest rate by almost half of ours so **if anything**, combine Sun City and Sun City West as we are very much alike although I realize West is somewhat newer and I am sure Sun City doesn't want their rates increased even though from the census, Sun City's average age is younger than West.

PLEASE HELP US KEEP OUR WATER RATES AS THEY ARE...THANK YOU.

Michael & Kathleen Cravatta
14602 W Sky Hawk Dr
Sun City West, AZ

Teresa Tenbrink

From: Nina Scozzari <ninasark@aol.com>
Sent: Wednesday, July 30, 2014 12:38 PM
To: Pierce-Web; Commissioner-web@azcc.gov; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: EPCOR's proposed increase in our water rates

Dear Commissioners,

I just received a notice informing us that EPCOR has filed to consolidate waste water rates among the five districts, causing an increase in Sun City West's monthly rate of \$30.96.

I used to live in Corte Bella and seven years ago chose to leave and move to the Sun City West side of the wall where the HOA and PORA are much more financially and ecologically responsible. Corte Bella is such a wasteful community with all its greenery and overwatering policies, among other things. About 50% of their several-times-daily watering runs down the street into the sewer system, never reaching the unnecessary trees and shrubs planted there. They claim to be a "Santa Barbara, CA look-alike" in the middle of the desert. It doesn't work and shouldn't be allowed here. If they want Santa Barbara, CA, they should move there! I don't see why Sun City West residents should be penalized for Corte Bella's lack of responsibility. Let EPCOR raise Corte Bella's rates and leave Sun City West alone. Many of our residents are on fixed incomes, have lived here a long time and don't waste water. All of our golf courses go 'brown' in the summer, unlike Corte Bella whose CC&Rs demand reseeding and lots of watering to maintain the green look. It's unconscionable.

There is NO reason for Sun City West to be involved in this rate increase, especially when there's no basis for EPCOR's assessment of such charges.

I urge you to reconsider including Sun City West in this consolidation. We've done fine for many years without bearing the brunt of other districts' irresponsible management.

Thank you,

Nina Scozzari
Treasurer/Phoenix Animal Care Coalition (PACC911)
& VP/FastDogs-FastFriends Greyhound Adoption
623-975-3342 or 602-391-4067
ninasark@aol.com

"Adopting just one Greyhound won't change the world, but the world will surely change for that one Greyhound."

Handle every stressful situation like a dog.

If you can't eat it or play with it,

Pee on it and walk away.

Teresa Tenbrink

From: Martha Meinster <marthameinster@hotmail.com>
Sent: Wednesday, July 30, 2014 12:19 PM
To: Pierce-Web; Commissioner; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Proposed Epcor rate increases

Dear Commissioner,

I am writing to oppose the increase in waste water fees for Sun City West. I understand that this proposal was triggered by a petition initiated by the residents of the wealthy gated community of Corte Bella. Sun City West residents vary greatly in their ability to pay for utilities in addition to their other fixed expenses. We have the oldest average age of any of the surrounding communities and many of our residents have outlived their savings. In addition, there are many one person households using very little water. Please do not burden our residents with this extraordinary increase. Will you force us to choose between flushing our toilets and getting our medicines?

Martha Meinster
12619 W. Blue Bonnet Drive
Sun City Wes

Teresa Tenbrink

om: Dorothy Harris <cathidot@cox.net>
Sent: Thursday, July 31, 2014 1:18 PM
To: BitterSmith-Web
Subject: EPCOR

July 31, 2014

Arizona Corporation Commission

1200 W. Washington St., Room 1

Phoenix, AZ 85007

Dear Commissioner Bitter Smith,

We are writing to object to any consolidation of water districts by EPCOR which would include Sun City West. We are residents of Sun City West and know this would increase our rates. We chose this community over more expensive communities such as Corte Bella because of financial considerations and our ages. We should not be held responsible for other communities service costs.

Sincerely,

Dorothy E. Harris

Cathi L. Costa

12930 W. Blue Bonnet Dr.

Sun City West, AZ 85375

Teresa Tenbrink

From: Donna Peasley <dpea85374@cox.net>
Sent: Wednesday, July 30, 2014 8:14 PM
To: BitterSmith-Web
Subject: Epcor

July 30, 2014

I have the latest effort by Epcor to consolidate waste water rates for us.

I am asking you to solidly defeat this consolidation. We should not be consolidated with other districts just because we have a lower rate.

There are many seniors in my area that are barely existing on their income. We do not need to have an increase in waste water.

On top of that we just had a large increase in just our water bills - it is getting harder and harder to choose whether to eat or keep on paying these increases.

Please vote no -

Very truly yours,

Donna R Peasley
17203 North Erin Lane
Surprise, Arizona 85374

Teresa Tenbrink

om: George ZOSKE <gzoske@mac.com>
Sent: Wednesday, July 30, 2014 6:25 PM
To: BitterSmith-Web
Subject: EPCOR

Dear MS SMITH,

As a resident of Sun City West for the past seventeen years I want to inform you that I am **very much apposed** to any rate increase from EPCOR. I'm sure you have to be aware that the residents of a retirement community are living on a fixed income.

(You too will be at the point someday) I do understand that costs of almost everything are on the rise. Much of which is the result of poor management and direction from our federal government. However, the rate at which so many of our services are rising is beyond one's understanding. I understand and am not opposed to a business making a profit. **BUT**, things are getting out of hand and it seems the only people who understand this is the consumer. When my wife and I moved to Sun City West seventeen years ago we were living comfortably, not "high on the hog", but able to cover our expenses and have a little left for a special event of an emergency. Not anymore! We now are at a point that we need to be very careful with spending so we are able to pay all of our bills and not have an over-draft with our bank account. **I URGE YOU TO STAND WITH US AND VOTE AGAINST ANY INCREASE IN RATES FROM EPCOR.**

Sincerely

George Zoske
22508 N Sonora Lane
Sun City West, AZ 85375

Teresa Tenbrink

From: Rodney Hennig <rodney.hennig@gmail.com>
Sent: Wednesday, July 30, 2014 6:08 PM
To: BitterSmith-Web
Subject: Epcor

As Sun City West residents we oppose any plan to consolidate other districts with Sun City West. We already have the highest water rates in the area, except for El Mirage. Our community was developed at a different time than the other communities that want to consolidate with us. Their water/wastewater needs should have been addressed during their development. Regardless, it is unfair for them to want to consolidate with Sun City West, and cause our rates to rise.

The other districts in the proposal should consolidate with each other, but leave Sun City West out of the mix. I don't see any proposal to consolidate with Sun City, or Sun City Grand: we opposed any consolidation with Sun City West.

Rod and Donna Hennig

Teresa Tenbrink

om: Beverly Bormann <bbormann1@cox.net>
Sent: Wednesday, July 30, 2014 4:36 PM
To: BitterSmith-Web
Subject: EPCOR

Please vote for reconsolidation between Anthem and Aqua Fria in fairness to all concerned. The Sun Cities contain so many very senior citizens who live on tight incomes; the monthly water bills have become more and more burdensome.

Beverly Bormann, Sun City West
Resident for 27 years, widow for 17 years

Teresa Tenbrink

From: Phyllis Grebson <grebson@cox.net>
Sent: Wednesday, July 30, 2014 2:42 PM
To: BitterSmith-Web
Subject: EPCOR

We should not be expected to bear cost burdens for inequities in other geographical areas. I am on a fixed income with no future increases in my pension. I am barely able to afford current debts. Find another solution to the Water Rate Problem with Epcor that does not involve innocent bystanders.

Phyllis Grebson
Resident of Sun City West

Teresa Tenbrink

From: Pete Donnelly <pdonnelly7@cox.net>
Sent: Saturday, July 26, 2014 12:18 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Wastewater Deconsolidation

As an Anthem resident and an EPCOR customer I applauded your decision to deconsolidate the Anthem and Agua Fria wastewater districts. As you well know there is no physical connection between the two districts and no logical reason that I can see for Anthem to subsidize the Agua Fria district. No one has suggested that other districts participate in the cost to Anthem residents of the Anthem Water plant sold to EPCOR by Pulte so it is hard to understand why Anthem residents should be forced to subsidize another districts wastewater service while no other district is helping Anthem residents pay for its water plant.

Please leave the Anthem/Agua Fria wastewater deconsolidation as it is.

Peter Donnelly
2009 W. Shadow Glen Way
Anthem, AZ 85086

623 551-0447
pdonnelly7@cox.net

Teresa Tenbrink

From: Pete Donnelly <pdonnelly7@cox.net>
Sent: Saturday, July 26, 2014 12:18 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
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Please leave the Anthem/Agua Fria wastewater deconsolidation as it is.

Peter Donnelly
2009 W. Shadow Glen Way
Anthem, AZ 85086

623 551-0447
pdonnelly7@cox.net

Teresa Tenbrink

From: DAVE kONECHNE <arizona13432@gmail.com>
Sent: Friday, August 01, 2014 9:39 AM
To: BitterSmith-Web
Subject: Waste Water Rate

We live at 13432 W. Caraway Dr in SCW. We do not want SCW to consolidate with any other district and would participate in any vote taken on the matter.

Dave & Elaine Konechne

Teresa Tenbrink

From: Louise <lhchfc@hotmail.com>
Sent: Friday, August 01, 2014 8:49 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Cc: Louise
Subject: Response to Waste Water Rate Consolidation (Corte Bella)

Good Morning,

I feel that any consideration to consolidate would be unfair to those of us residing in Sun City West. We discussed this at our recent HOA meeting, (a group of 58 homeowners). We all bought our homes knowing the costs associated with residence in Sun City West. Many of us chose Sun City West over Corte Bella because of costs that would be incurred if we bought homes in Corte Bella.

We did our due diligence and researched these on-going cost for services. Those in Corte Bella should have done the same. Many of us know people who did buy homes in Corte Bella. And in many cases, they were SECOND homes. People who can afford homes/second homes in Corte Bella have the financial where-with-all to pay the fees associated with home ownership in Corte Bella. Also that are a much newer community and the cost for their infrastructure has not been amortized out yet.

We in Sun City West have "paid our dues" over the years and should not have to take on higher rates to meet the cost of recouping infrastructure costs in Corte Bella. Please take this information under consideration when you review all the facts relating to Corte Bella's petition.

With regards, Dave and Louise Hennessy

Teresa Tenbrink

From: dDAVID MELBY <melbygolf@cloudnet.com>
ent: Friday, August 01, 2014 8:37 AM
To: BitterSmith-Web
Subject: Epcor water

We are very upset that Epcor is considering consolidating our community with any other community which would help them out, but be a added financial burden to our residents. Every resident has a variety of reasons for selecting the community of their residence such as property tax, recreational fees in retirement communities, utility costs, and other factors which all play a role in that selection. Likewise, there are very legitimate factors which cause utilities fees to differ and every residents should be entitled to make judgments accordingly. We should not be expected to bear cost burdens over that which we have no control. Please vote against such a proposal. Thank you.

Gloria and David Melby
15106 W. Huron Dr.
Sun City West,

Teresa Tenbrink

From: DaveOwens100 <daveowens100@gmail.com>
Sent: Friday, August 01, 2014 8:04 AM
To: BitterSmith-Web
Subject: Vote No on EPCOR's Consolidation!

Dear Sir:

Please support your constituents with regard to EPCOR'S proposal to consolidate Sun City West's water district by telling them NO!

We are retired and are living on a fixed income. We selected Sun City West over Corte Bella, for our year around home, because it fit within our income.

EPCOR decided to bring their agenda item to the Arizona Corporation Commission by offering rate consolidation as one answer to the wide variance in rates. However, that's precisely one reason why we have commissioners establishing rates, because there are variable factors among the five districts. Age of system is one, costs at the time of origin, geographical spread, number of customers to share fixed costs, and other related differences. The Arizona Corporation Commission should not allow EPCOR to pass on the cost of their poor management to their customers.

David and Karen Owens
Sun City West Arizona

Teresa Tenbrink

From: Gail Liming <gailliming@hotmail.com>
Sent: Friday, August 01, 2014 7:49 AM
To: BitterSmith-Web
Subject: Verrado Waste Water Rates

Dear MS Smith I am requesting you vote for Consolidation so that the Waste Water Rates are more evenly shared. I live in Verrado and we carry the biggest waste water rates in the state. I am a widow living alone and have a small yard and artificial turf. I take my bath water out of the tub with a bucket to water my plants yet I still have a large waste water bill. Verrado needs help someone needs to do something to help our community. Our burden is an unfair one.

Thank you,
Alice Gail Liming
Verrado, Buckeye AZ

Teresa Tenbrink

From: Quintana, Pablo <pquintana@eprod.com>
Sent: Friday, August 01, 2014 7:36 AM
To: BitterSmith-Web
Subject: Verrado Water Rates

Ms. Smith,

I would like to thank you for the work that you do for AZ. I just want to make sure you are aware of our water situation here at Verrado (Buckeye). My wife and I purchased this home 3 years ago but I had 2 years to work before retirement, therefore we did not move into our house until May of last year. My water bill at Verado, to maintain only the front yard, while not even living in the house, was from \$200 to \$230 per month. This is quite excessive, please help us out and implement a water distribution plan that is fair to all of the people in the area regardless of what district the reside in.

Thank You,
Paul & Lori Quintana

This message (including any attachments) is confidential and intended for a specific individual and purpose. If you are not the intended recipient, please notify the sender immediately and delete this message.

Teresa Tenbrink

From: Jaimee Smith <smithsshack@gmail.com>
Sent: Friday, August 01, 2014 9:44 AM
To: BitterSmith-Web
Subject: EPCOR Water Prices!

Susan Bitter Smith

My name is Jaimee Smith and I live in a the community of Verrado. I usually do not write letters such as these because I have very little faith in political leaders such as yourself. But my outrage now outweighs my feeling about you local politicians. I am sure you are probably more interested in getting re-elected than in serving the public sector you are supposed to care for. However I am hopeful that you will see that your actions have put great strain on a full community and that you will at least attempt to fix the damage you and the other commissioners have created. My husband and I have 4 young children 3 of which are not yet in school. it is not financially beneficial for me to work so we are a one income family. Do to the increase in our water bill my husband and I are now having to look at different alternatives for our family. I could go to work and pay most of my income to day care for my children and use what is left over for to pay our water bill. The other option would be to move. If we had to resort to these options just so you could be re-elected I would support your opponents during re-election time with as much financial and man hour support I could possibly give. I hope you do the right thing and that it does not have to come to this. I hope somehow my faith could be restored in our political leaders that are supposed to care for all his/her voters not just the ones that will give them the greatest chances of being re-elected!

Thank You,
Jaimee Smith

Teresa Tenbrink

From: Dennis O'Neill <dmo286@hotmail.com>
Sent: Friday, August 01, 2014 5:57 AM
Subject: PROPOSED WASTE WATER DISTRICT CONSOLIDATION

Dear Commissioner:

I am writing to express my concern with the proposed consolidation of the five water districts and the impact it would have on the residents of Sun City West.

We selected Sun City West as the community in which we want to live for several reasons. Among those reasons is the cost of services to maintain our home such as utilities.

Sun City West is well managed and benefits from the law of large numbers. The characteristics of these five communities and their infrastructures differ significantly. Residents of Sun City West would be adversely affected by the proposed consolidation. We should not be responsible for subsidizing the costs associated with the other existing districts. These costs are a product of the variation in the communities and their infrastructures. And, these costs are outside of the control of Sun City West.

Sincerely,

Denny

*Dennis O'Neill
14838 W. Horizon Dr.
Sun City West, AZ 85375
815.341.9529
dmo286@hotmail.com*

Teresa Tenbrink

From: Louie Sather <louis.sathersr@gmail.com>
Sent: Friday, August 01, 2014 2:41 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Waste Water Rate Consolidation

Caroline C. and Louis E. Sather
13203 W. Jubilee Dr.
Sun City West, AZ 85375

My thoughts with reference to: "Waste Water Rate Consolidation of Five Districts"
to come before you in August.

One, I start from the assumption that: individuals / associations will seek to change the current rules only when it is to their advantage and will never seek to change the rules when it is to detriment. It is clear to me that the only reason that this petition is before you for review is that the petitioning districts are unhappy with the breakup of the Ague Fria and Anthem districts. Over the years I have seen too many times what happens with "unintended consequences". Now these districts are seeking relief. A better question might be: "Will all of the districts benefit from such a review or only the districts who are seeking the petition?" I believe the answer is: no.

Two, the Sun City West district or any other district, who did not seek to be involved in this rate reviews case, should not be assessed any part of the cost to conduct such a review. The cost of the rate review should be entirely on those who requested the rate review.

Louis (Louie...) E. Sather

Teresa Tenbrink

From: randy hayes <randyariz@gmail.com>
Sent: Friday, August 01, 2014 1:38 AM
To: BitterSmith-Web
Subject: "OPPOSITION" to Waste Water Rate Consolidation

Susan Bitter Smith, Commissioner

I am adamantly opposed to any waste water rate consolidation involving SUN CITY WEST. The five districts are very different in age, original construction costs, geographical spreads, number of customer and, fixed costs. Therefore, rates should be determined separately for each district.

Randy Hayes
Sun City West

Teresa Tenbrink

From: Sherry Twamley <sherrytwamley@msn.com>
Sent: Friday, August 01, 2014 1:05 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web
Subject: LETTER TO ARIZONA CORPORATION COMMISSION
Attachments: COTTONWOOD 2013 REVENUE BOND DEBT CHART.JPG; August 1 2014 Letter to ACC Re Bond Debt Concerns.pdf; MOODY'S COTTONWOOD MUNI PROP CORP 2004 BOND REQUIREMENTS.pdf

August 1, 2014

**Arizona Corporation Commission
Commissioners Wing
1200 W. Washington – 2nd Floor
Phoenix, Arizona 85007**

VIA EMAIL & U.S. MAIL

Dear Honorable Arizona Corporation Commissioners:

While the Corporation Commission does not control and regulate all utilities in the state of Arizona, its constituents, the Arizona utility ratepayers, must pay water rates charged by municipalities even when they are grossly unjust and unaffordable to a majority of the population they serve. As a result, the adverse impacts on those you represent are real, must be understood, and cannot – despite Cottonwood Municipal Water & Wastewater Utility (CMWWU)'s wishes -- be ignored.

I am writing to ask for your help in protecting the interests of the taxpayers in the city of Cottonwood and Verde Valley suburbs whose water is served by CMWWU, by ensuring that the total cost of the city utility's borrowing is reasonable and appropriate; not back loaded and inter-generational.

We are very concerned about the circumstances which resulted in the city's water bond indebtedness, particularly because it has increased water bills \$23.34 per month for the next 25 years. This intergenerational, back-loaded revenue bond debt started in Oct. 2004 to buy three private water companies by **Cottonwood Municipal Water utility (Cottonwood Municipal Prop Corp).***

We are very concerned about the use of bond debt secured by water ratepayers in private utility acquisitions from 2004-2010¹ and the circumstances which resulted in the public utilities' extremely high level of indebtedness and its associated, Oct. 2013 water rate increases (67% in the suburbs and 20% inside the city limits); under pressure to satisfy bond covenant requirements. Both the 2004 and 2006 municipal revenue bonds are intergenerational and appear to be back-loaded (only a relatively small amount of principal has been paid since 2004). CMWWU's 2004 \$14 million water company purchase revenue bond, was used to buy three private water companies by their non-profit, **Cottonwood Municipal Property Corporation**. The 2006 bond was used to buy another private water company, **Cottonwood Water Works**.

Particularly concerning is the ballooning intergenerational debt burden CMWWU has secured by 9,000 ratepayers in low income, unincorporated suburbs that are served by CMWWU, **who are disproportionately getting harmed by the costs associated with the public utility's aggressive acquisition of private water companies at 100% leverage to exchange ownership without benefit to the ratepayers.** CMWWU's highly indebted, over-leveraged plant has a debt to plant ratio of 175% (2013, Standard & Poors), and Cottonwood Municipal Property Corporation (Cottonwood Muni Prop Corp) -- which is followed by S&P's and Moody's -- has had 12 successive, credit downgrades. Another big concern: the city utility plans to increase water rates again this year with immunity (outside rates could rise up to 73% within a 12 month period) and 42.2% over the next 6 years, according to Rudy Rodriguez, the city's finance director who was recently quoted in the Cottonwood Journal AZ newspaper.

- Protected monopoly status: The protected monopoly status of Cottonwood Municipal Water and Wastewater (CMWWU) is a subsidy of the highest order. CMWWU took over literally all of the private water systems and resources in the Verde Basin, including the ground water source -- serving Verde Village, Verde Santa Fe (Cornville) and Bridgeport and the city of Cottonwood. The bond indebtedness* has been undoubtedly bad for outside ratepayers due to the hugely discriminatory rate increases without a voice or representation. The Commission calculate the intergenerational costs to CMWWU customers associated with the \$38 million of bond debt and interest secured by the ratepayers' water bills until 2035.
- The city of Cottonwood also levies a 1% utility tax (**including 1% tax on utility fees**) until the year 2027 to pay for the city's \$20 million recreation center GADA loan.
- The city plan to issue another revenue bond in FY 2015.²

¹COTTONWOOD AZ'S PRIVATE WATER COMPANY TAKEOVERS

Oct. 2004 Cordes Lake Water System (Verde Village)	Condemnation	\$ 5,200,000 ¹	2004 Revenue Bond
Oct. 2004 Verde Santa Fe (Cornville)	Condemnation	\$ 1,700,000 ¹	2004 Revenue Bond
Oct. 2004 Clemenceau Water Co.	Condemnation	\$ 575,000 ¹	2004 Revenue Bond
Oct. 2006 Cottonwood Water Works (Cottonwood, Clarkdale)	Acquisition	\$ 23,965,000	2006 Revenue Bond
2010 Spring Creek Water Company & Quail Canyon Water System (Verde Village)	Acquisition	\$ 1,000,000 est.	Not available

¹ Utility System Acquisition Details: Article – "CONDEMNATION FILED ON WATER COMPANIES", Cottonwood Journal EXTRA, Sept. 1, 2004; Larson Newspapers' Archive: <http://cjx.stparchive.com/Archive/CJX/CJX09012004P01.php>

²Clemenceau, Cordes Lakes and Verde Santa Fe condemnation completed October 20, 2004; Cottonwood Water Works LOI signed in January, 2005; Closing June, 2005; Spring Creek Water Company 2010; and the tiny Quail Canyon Water System/well repairs** 2010 (almost \$1,000,000); City Brochure: <http://cottonwoodaz.gov/utilities/Water-Waste%20Water%20Information%20Brochure.pdf>

*Standard & Poors: Summary: Cottonwood Municipal Property Corp., Arizona; Feb. 1, 2010 - Water/Sewer<http://cottonwoodaz.gov/finance/CottonwoodMPCSPUpgrade.pdf>

Article - 6/4/2009 Cottonwood buys another water company; Spring Creek added to city's inventory <http://verdenews.com/main.asp?SectionID=1&subsectionID=1&articleID=31160>

**OUTSTANDING BOND DEBT AND WATER RATE INCREASES

Cottonwood's borrowing practices have put CMWWU heavily in debt. In 2014, \$31,750,000 in water company purchase municipal revenue bond debt was outstanding; and \$975,000 in principal payments has been made since 2004. A whopping \$12,264,000 in interest payments have been made as of June 30, 2014.



Source: Arizona Report of Bonded Indebtedness - www.azdor.gov/ReportsResearch/ReportofBondedIndebtedness.aspx

²The City plans to issue a new revenue bond:

cottonwoodaz.gov/finance/FY2015%20Tentative%20Budget.pdf

The city will increase its Enterprise Fund borrowing by \$15,697,100 in Fiscal Year 2015 beginning in 2014 and ending June 30, 2015 to build a Water Reclamation Wastewater Plant and a regional communications center. Excerpts from the city of Cottonwood's FY 2015 budget: "The largest planned single increase is in the Enterprise Fund, which includes the refinancing of the 2004 Bank of New York Water Bond. A general discussion about the funds follows; however, in-depth information is in the Key Issues section of this document. The FY 2015 Enterprise Fund budget, which consists of water and wastewater, has increased from last fiscal year's revised amount of \$16,956,265 to \$32,653,365 for FY 2015. The \$15,697,100 increase can, in part, be attributed to the Riverfront Wastewater Reclamation Plant, which is expected to begin construction in FY 2015, and the refunding of the 2004 Water Bonds. **WATER ISSUES:** One recent issue is the downgrading, by Standard and Poors, of the Water Utility Bonds due to inadequate debt service coverage. This was addressed during the budget process in FY 14 with a rate increase and will be looked at again in FY 2015. A rate increase is not calculated into the budget due to its uncertainty of coming to fruition. Any rate increase should guarantee the 1.35X coverage required by the bond covenants.

BOND DEBT PER CUSTOMER

Based on 9,000 water ratepayers, the city water utility's projected 2015 Fiscal Year Revenue Bond Debt per customer is \$8,006.00 each.

*<http://cottonwoodaz.gov/finance/FY2015%20Tentative%20Budget.pdf>

CMWWU'S FISCAL YEAR 215 PROJECTED REVENUE BOND INDEBTEDNESS PER CUSTOMER

Projected Fiscal Year 2015: \$8,005.89 per customer (principal and interest)

1) \$14,860,000 GADA Recreation Ctr ¹ – Maturity 08/01/2027	a) Total Principal: \$47,591,709
2) \$12,021,709.00 2004 Revenue Bond ² – Maturity 07/01/2029 Interest Rate: 2.0-5.0	b) Total Interest: \$24,461,311 (this amount will be greater than \$24,461,311 after the 2004 bond refinance)
3) \$20,710,000.00 2006 Revenue Bond – Maturity 07/1/11-35 Interest Rate: 3.5-5.0	TOTAL (a) + (b): \$72,053,020
4) \$47,591,709.00 Total Bond Obligations Secured by Water Bills to 2035	Bond Debt Per Ratepayer (9,000 Ratepayers) = \$8,006

¹ Greater Arizona Development Authority (GADA).

² The city plans to refinance the \$10,500 Outstanding principal of the 2004 Water Company Purchase Municipal Revenue Bond on or after Nov. 2014; with an additional \$2 million for water lines.

CMWWU'S WATER RATES ARE NO LONGER AFFORDABLE TO A MAJORITY OF THE POPULATION

The Environmental Protection Agency's (EPA) benchmark criterion for affordable water utility rates is 2% of an area's Median Income Household (MHI) pre-tax income (50th percentile), or no more than 2.5% of MHI. Those below the 50th percentile may need government assistance in paying water bills. For comparison, Federal (HUD rent subsidies) low income rental assistance is provided to low income families of four with income of \$32,880 year.

In July 2014, the U. S. Census' estimated MHI for Cottonwood was \$36,870 pre-tax income. A family of four who consumes 10,000 gallons of water per month outside Cottonwood city limits will pay an est. \$990.00 a year for water, including taxes and fees, which is 2.69 percent of the family's annual gross income. Added together, estimated annual 3% sales taxes and water added together will consume about 3.8% of the Median Household Income.**

*City of Cottonwood MHI Source: <http://quickfacts.census.gov/qfd/states/04/0416410.html> **Using the 3% city sales tax rate, a family of four earning \$36,000 a year will pay about \$409.00 annually (based on the IRS' deduction calculator). Added together, water service + city privilege tax = \$1,399.00 yr. = nearly 3.8% of a family of four's pre-tax income.



**** U. S. Census Est. Median Household Income (family of 4)**

in Cottonwood/Verde Valley = \$36,870 MHI*

If a family of four uses 10,000 gallons of water per mo. In the suburbs, they will pay

About \$990.00 a year for water delivery, fees and taxes*; which is 2.69% of gross annual income per year for water service.

Using the 3% city sales tax rate, a family of four earning \$36,000 a year will pay about \$409.00 (based on the IRS' deduction calculator). Added together, water service + city Privilege (sales) tax = \$1,399.00 yr. = nearly 3.8% of a family of four's pre-tax income.

The Best Always,

**Sherry Twamley
Citizens for Fiscal Accountability
Cottonwood, AZ
(928) 639-1666
sherrytwamley@msn.com**

Teresa Tenbrink

From: Wendy Granizo <wendy_granizo@hotmail.com>
Sent: Friday, August 01, 2014 12:15 AM
To: BitterSmith-Web
Subject: water bills.

We want and need a rate reduction in our water bills.

Thank you!

Teresa Tenbrink

From: Opal Steider <opalscw@gmail.com>
Sent: Thursday, July 31, 2014 11:35 PM
To: BitterSmith-Web
Subject: water waste

we seniors cannot afford another raise as is, our food budgets, living expenses are less than minium, but utilities keep going up...cannot sell the house and where can one go to live?Sun City West resident

Teresa Tenbrink

From: Nicole Gittens <nikkinthedesert@gmail.com>
Sent: Thursday, July 31, 2014 9:09 PM
To: BitterSmith-Web
Subject: Aqua Fria Water Arizona Inc

Let it be known the high impact that the decision to remove Anthem from the Aqua Fria District has had on the remaining district. It has increased both my water as well as my waste water treatment charges approximately 2 1/2 times. My last bill was \$435.34 for water and \$106.43 for waste water treatment; with taxes and fees the total was \$592.93. That's outrageous ! I have had Epcor out to check and was advised there is no water movement shown. My irrigation system and inside low flow shower heads and toilets have also been checked. For a family of 2 adults and 2 small children, I find it inconceivable that we could use that much. I would like you to consider that Epcor be restructured and implement full consolidation with a single rate structure.

Regards,

Levene E. Bridges

benlee68@msn.com

Teresa Tenbrink

From: Sam and Mary <wupatki1@gmail.com>
Sent: Thursday, July 31, 2014 9:07 PM
To: BitterSmith-Web
Subject: Water and Waste Water Rates

Please consider our objections to any increase in water, and/or waste water, rates that might be proposed by Epcor.

Raising rates or the consolidation of service areas that would result in higher rates could result in additional hardships on many residents of Sun City West (SCW). Some residents are already unfairly charged for waste water when none is generated. Seasonal residents who leave during the summer still pay for waste water when the homes are vacant. SCW is a retirement community where many people live on Social Security or pensions. When and if basic increases occur, they consistently fail to keep up with ever increasing costs of living. Never ending increases in our mandatory recreation fees, our utilities, food, medicine, doctor fees, hospital costs, gasoline and other essentials of life continue to erode savings and make it harder and harder to just get by.

Sam and Mary Henderson

Sun City West

Teresa Tenbrink

From: Ron Wells <wellsind5@aol.com>
Sent: Thursday, July 31, 2014 8:40 PM
To: BitterSmith-Web
Subject: Epcor Waste Water Rates in Verrado

Dear Ms. Smith

I attended an Epcor meeting this evening and understand , our current waste water rates are due to a decision made by the ACC allowing Anthem residents to deconsolidate.

What was the reason deconsolidation was voted for by the ACC members. Did any of the members reside in the Anthem area? It would certainly benefit those ACC members to vote in favor of deconsolidation. Wouldn't anyone residing in Anthem be required to recuse themselves as a matter of conflict of interest.

It is my understanding the ACC is to regulate utilities in order to protect AZ consumers.

It is my understanding the Epcor water company is to provide three proposals by August 8, 2014, one proposal is to consolidate all of Epcor's service area. This would result in a more uniform waste water rate for all of Epcor's customers.

I urge you to help the whole and vote to consolidate Epcor's waste water areas.

Sincerely,all

Ron and Nancy Wells

Residents of Verrado

20724 West Valley View Drive

Buckeye, AZ 85396my iPad iPad

Teresa Tenbrink

From: robert sailer <sailerdd@outlook.com>
Sent: Thursday, July 31, 2014 8:40 PM
To: BitterSmith-Web
Subject: EPCOR Wastewater Rates - Verrado

Please support the consolidation of all 5 districts for EPCOR that will be proposed at the August 8th Arizona Corporation Commission hearing.
Our wastewater rates are outrageously high.

Thank you
Bob and Debbie Sailer

Warm Welcome Smiles

Debbie Sailer
Warm Welcome Co-leader
sailerdd@outlook.com
623-977-4080

Teresa Tenbrink

From: paul meintel <paul_meintel@yahoo.com>
Sent: Thursday, July 31, 2014 8:29 PM
To: BitterSmith-Web
Subject: VERRADO- epcor water rates

Commissioner Bitter Smith,

This letter is in regards to the upcoming Arizona Corporation Commissions vote reference Epcor Water Arizona Inc. waste water rate case and how to provide Agua Fria Waste water District residents with rate relief.

I support the recommendation to move to a consolidated district with a single rate structure. I hope you feel the same way and vote to help all of the epcor residents as a whole and not as a few. Currently the good people of Verrado and the Agua Fria district have been and continue to be taken advantage of, being charged different and much higher rates then other epcor customers which is very wrong and in my opinion border line criminal.

We the residents of the Agua Fria district need your help.

Thank You,
7 year resident of Verrado- Paul Meintel

Teresa Tenbrink

From: Victor Eirschele <mevaeirschele@gmail.com>
Sent: Thursday, July 31, 2014 8:20 PM
To: Pierce-Web; web@azcc.gov; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Consolidation

When my wife and I bought our first home in Sun City West, we were very concerned with costs of utilities, liabilities such as rec center fees, and maintaining our property. I am now 70 years old and am being stretched with inflation and loss of income.

The possible consolidation of Corta Bella with Sun City West does nothing to help with our situation. It would no doubt help Corta Bella at our expense.

If we were thinking of buying today and saw the facilities of Sun City West and those of Corta Bella, it would still be a "no brainer" for us to buy in Sun City West. Those that chose Corta Bella knew what they were buying into when they went there and should face the consequences, if that is what this is, for doing so.

Consolidation with Corta Bella compares with the Mexican and South American illegals that are coming into the USA and taking advantage of what we worked all our lives for. As a resident of Sun City West we expect to pay for what we have and don't expect another community to pay for our utilities.

Corta Bella residents sneak into Sun City West to use our facilities because they don't have them. We are sorry their management cannot seem to give them what they want, but don't put the burden on us for what they want and think is good for them.

Possible consolidation of all five districts would do injustice for Sun City residents. We may have bought in Sun City but felt that Sun City West had more to offer with slightly higher overall costs. We had to make the adjustment/decision that it would cost a bit more in Sun City West but felt it was worth it.

We don't feel it would be fair now to make Sun City pay for part of our expenses either, therefore we don't like the idea of a consolidation of all five districts.

Victor and Marilee Eirschele
21039 N. Desert Sands Drive
Sun City West, Az. 85375

Teresa Tenbrink

From: Joan Moses <joanmoses@cox.net>
Sent: Thursday, July 31, 2014 7:47 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: EPCOR

Dear Commissioners,

We look to you to work in our best interest and the consolidation of Corte Bella and Sun City West certainly in not in our best interest. We keep getting our taxes raised to give to people who do not work and to pay off the debts that our government keeps raising. We must obey all that is in Obama Care and that bill is not all for health. Congress is exempt from it, why do we always have to do something that they do not have to do or obey. Where is we the people?

Also I oppose EPCOR's proposal to consolidate all five waste water districts into one. We should not be expected to bear cost burdens over that which we have no control. I am tired of having no voice in increases that do not represent our best interest.

I moved to Sun City West so we would be free of all of the greed EPCOR and these other companies want to impose on us. Please do something for the people for a change.

Thank you,

Joan Urich-Moses
Sun City Wests

Teresa Tenbrink

From: Matt and Lorie <mtslas@midco.net>
Sent: Thursday, July 31, 2014 7:43 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: EPCOR waste water consolidation proposal

Commissioners:

Thank you for your service!

EPCOR's proposal to consolidate waste water districts seems like an attempt to dumb down their systems. Can it be possible in this era of technology for EPCOR to not know how much water/waste water the districts are processing? So, if Sun City West residents are processing \$35.00 per month worth of water/waste water. Owner's should pay for \$100.00 for water/waste water for what reason? So another district can process \$150 per resident worth of water/waste water and only pay \$75 for it? Let's understand that you should know how much water/waste water each district/development/resident is processing. Obviously, you should know this, if you are in the water/waste water processing business. Please don't be dumbed down by these proposals. Please make sure that each district/developer/development/resident is held responsible for the water/waste water they process.

Thanks for your time

Matt and Lorie Steidl
Sun City West Property Owners

Teresa Tenbrink

From: Becky Smith <peke_smith@yahoo.com>
Sent: Thursday, July 31, 2014 7:22 PM
To: BitterSmith-Web
Subject: Epcor water rates in Verrado

Water rates in Verrado are outrageous! I support consolidation! Epcor should be billing for actual water and sewer usage not round up per thousand gallons as is the current practice by Epcor.

Becky Smith
Verrado Resident

Teresa Tenbrink

From: Laura Ehas <lehas@cox.net>
Sent: Thursday, July 31, 2014 1:58 PM
To: BitterSmith-Web
Subject: Epcor waste water rate consolidation

Dear Commissioner Smith:

We are SHOCKED and HORRIFIED by Epcor's proposal regarding Waste Water Rate Consolidation of Five Districts which would drastically increase our water rates. Currently we are averaging a \$62.00 monthly water bill in Sun City West and this is while we are practicing conservation of our water usage as much as possible. Also we are not home 100% of the time and cannot understand why our current water usage costs us that much. To raise our rates as indicated to \$121.91 next January would terrible increase our burden to meet our monthly bills. We are senior citizens living on a fixed income. We already find it difficult to meet our Water, Utility and Real Estate Tax Bills. Our real estate taxes are higher than other areas of Sun City West because we are in the Dysart School District and the School has yearly increased their need for funds, which raise our real estate taxes by more than 50%.

Consequently we vehemently object to Epcor's proposals to consolidate all five waste water districts into one and also object to Epcor's proposal to the consolidation of Corte Bella and Sun City West.

We pray you will help us.

Sincerely,

James L. Ehas and Laura L. Ehas

14314 West Las Brizas Lane, Sun City West, AZ 85375

Teresa Tenbrink

From: Richard Kotnour <rkotnour@cox.net>
Sent: Thursday, July 31, 2014 1:32 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Waste-Water consolidation

We, the undersigned, would like to voice our opposition to EPCOR's request for rate consolidation of five districts to be considered at the Arizona Corporation Commission's August meeting, as well as the company's wild cost estimates for an accounting review.

Apparently EPCOR did not perform due diligence when it acquired the assets, liabilities of Arizona American Water Company nor did it evaluate the ongoing business. Now it wants its customers to foot the bill for an accounting review that it estimates will cost between \$350,000 and \$700,000. With a spread that large, they should consider firing their accountants. Or, is it possible they have inflated the numbers to influence the commission?

Consolidation would benefit EPCOR and a minority of its customers, while the majority of rate payers would see their waste-water bills increase. Consolidation would not consider variation within the five districts, such as: original construction costs; age of systems; geographical spread; number of customers; property taxes; utility costs; and district fees.

We rely on your good judgement in this matter.

Richard J. Kotnour and Carolyn R. Kotnour
14331 W. Yukon Drive
Sun City West, Az 85375

Teresa Tenbrink

From: Gordon Stenhjem <isadorebull@gmail.com>
ent: Thursday, July 31, 2014 1:31 PM
To: BitterSmith-Web
Subject: Waste Water Rates

Subject: Waste Water Rates

Dear Commissioners

I have read the proposals by EPCOR regarding waste water rates and consolidation. I oppose any proposal to consolidate Corte Bella and Sun City West –and- EPCOR’s proposal to consolidate all five waste water districts into one.

I have lived in Sun City West for a eleven years, when I moved here the HOA fees were \$140 a month, now they are \$240 a month. Most of the increase was from water rates and waste water rates. I think it would be wrong to now burden us with Corte Bella's mistake when they bought into that developement with both eyes open all the time thinking of us as poor relation. A long that same line I believe you will find the average retirement income in Sun City West much lower than Corte Bella, please don't burden our poor widows with a problem not of their making.

Gordon Stenhjem

12813 W Ballad Drive

Sun City West, Arizona 85375

Teresa Tenbrink

From: eileen soltis <egs_az_fl@yahoo.com>
Sent: Thursday, July 31, 2014 3:33 PM
To: BitterSmith-Web
Subject: Water price changes

I am a retired person living in Sun City West. I live on a small limited income. I chose to live here because it "fit" my budget. I wholeheartedly disagree with changing our water rate. The majority of persons here are very elderly and live on limited budgets as I do.

Residents of Anthem and Corte Bella are in a significantly high income bracket than people in Sun City West (I do not have direct knowledge of income status in the other areas). They knew when they bought their homes in their areas what the water rates were. They decided it was worth it to them to live in those upgraded communities. They need to live by those decisions.

Sincerely,
Eileen Soltis

Teresa Tenbrink

From: June Kunkin <junekunkin@gmail.com>
ent: Thursday, July 31, 2014 3:52 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Water Rate Consolidation

Dear Commissioner;

In regard to the proposal before you to consolidate Waste Water Rates, I would beg you to consider that people need to be held accountable for their actions and choices in life.

When my husband and I moved to Arizona 5 years ago, we looked into many different communities and made our choice based on the communities fee's, taxes, expenditures and the history of these costs. As a result we chose an older established community where we could anticipate very modest cost increases as we are retired and on a fixed income.

To now be asked to shoulder the burden of expenses for the people who chose to move to the newer, high maintenance communities with no established infrastructure that we had looked at and realized would soon be priced beyond our means is unfair on many levels. One has but to ask if these communities will be willing to the share the costs of the next generation of communities to be built and you would receive a resounding NO!!

It is time to draw the line in the sand and let them pay for the choices they made, while those with foresight are not asked to share their burden.

Yours with deep concern,

June & Lou Kunkin
Sun City West

Teresa Tenbrink

From: Richard Potts <dick_p2003@yahoo.com>
Sent: Thursday, July 31, 2014 4:16 PM
Subject: EPCOR' Waste Water Rate Consolidation

Chairman Stump and Commissioners, my wife and I have been Arizona residents since the 50's and we are currently resident in Sun City West for very good reasons, quality life and reasonable cost. We are very much opposed to EPCOR's waste water rate consolidation proposals, specifically that of Corte Bella and Sun City West and the consolidation of all five waste water districts into one. It may help their bottom line, but it will hurt the residents even more.

Before we moved to Sun City West we looked at many other retirement communities and found that SCW provided the best quality of life for the price we could afford. We did Look at Corte Bella. We can sympathize with residents of other communities that are paying more for the same services that we and others are paying less for. It doesn't seem fair. But is it fair to now expect us to subsidize their community expenses. I think not. They had the same opportunity to investigate their costs to live in their selected community as we did. They elected to accept those costs.

All communities are not, can not and never will be equal. Each provides what the residents want at a cost they can afford. If they later determine the costs are too high, they should not expect other communities to supplement them. There has got to be a better way than to lay it on our backs. Please have them find it.

Thank You for your consideration and service,
Richard and Gail Potts
13727 W. Ballad Dr.
Sun City West. Az. 85375

Teresa Tenbrink

From: Karl Pannkuk <arizkwp@gmail.com>
ant: Thursday, July 31, 2014 4:58 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Waste Water issue proposals

I am against all three proposals.
I am on Social Security and at the end of the month I have \$15.02 left to life on.
You do the math.

Teresa Tenbrink

From: Debbie Lesko <DLesko@azleg.gov>
Sent: Tuesday, July 22, 2014 9:55 AM
To: Stump-Web; Pierce-Web; Burns-Web; BitterSmith-Web; RBurns-Web
Cc: Debbie Lesko
Subject: EPCOR agenda items on 7/22 and 7/23

Follow Up Flag: Follow up
Flag Status: Completed

Hi Bob, Gary, Brenda, Susan, and Bob,

I understand that you will be hearing two agenda items today/tomorrow regarding EPCOR Water company.

EPCOR provides water and waste water services to Sun City, which is in my legislative district.

I have been told that the ACC staff has recommended that EPCOR develop waste water consolidation scenarios and that you are voting on that recommendation today or tomorrow.

I know that if any recommendation increases the waste water rates for Sun City residents by subsidizing Agua Fria rates or any other waste water district's rates, the citizens of Sun City will object and I will object on behalf of my constituents.

Thank you for your consideration.

Sincerely,

Debbie Lesko
State Representative, District 21
Ways and Means Chairman
602-926-5413

Teresa Tenbrink

From: Carole Dickey <cdwlkr@aol.com>
Sent: Monday, July 21, 2014 2:40 PM
To: Burns-Web
Cc: Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Docket Nos. W-01303 A-09-0343 and SW-01303 A-09-0343

My name is Dudley Dickey. My wife and I have been residents of Corte Bella since its opening. We are senior citizens on a fixed income. We have borne a continuous increase in utility rates. Despite a "promise" a few years ago to average costs based on winter usage, Epcor Water was granted the right to increase rates by the previous Arizona Corporation Commission.

We are not a large community, but are forced to bear the brunt of Anthem's deconsolidation. The increase in costs has been a factor in some of our residents leaving our community. Can you imagine the impact this has on our property values ?

At this stage in our lives, we simply want peace of mind, rather than concern for enormous escalation of utility costs. There are residents who are living on one income and attempting to meet their financial obligations, monthly.

In these challenging economic times, we would hope the Commission empathizes with its constituency. We are only asking for fairness in the allocation of utility costs. PLEASE HELP US !

Dudley R. Dickey
Corte Bella
13414 W. Los Bancos Dr.
Sun City West, AZ 85375

To: Arizona Corporation Commissioners

From: Gale B. Farmer

Date: July 28, 2014

RE: Proposed Consolidation of Water/Waste Districts serviced by EPCOR

I'm sending this email in the hopes that the Commissioners will not consider any consolidation of water/waste districts involving Sun City/Sun City West with any other district, as a viable option. Just as what was brought to your attention in 2010, involving American Water. I know I speak for my neighbors, here in Sun City that asking us to pay for the capital investments made by the water/sanitation companies in districts outside our own, are not acceptable. When these companies spend money for new infrastructure in new communities, they are gambling on the continued growth of those communities to sustain their overhead expense. When this does not happen as planned, they cannot be allowed to spread those costs with other communities that they service. In particular, they cannot be allowed to consolidate districts with older established districts that have paid for their infrastructure and continue to pay for its maintenance! In addition, as I'm sure you're aware, Sun City residents for the most part live on a fixed income and consolidation will only "open the flood gates" for continuous increases for expenses not incurred within our city limits.

It's my belief that EPCOR is not as concerned with the plight of the Anthem & Agua Fria residents as it is in increasing its profits and reducing its overhead, now and in the future.

Lastly, I truly am sympathetic with the residents of the Agua Fria district and can't imagine spending more for water than electricity but asking Sun City/Sun City West to make up the difference is not now, nor will it ever be, considered a benefit!!

Respectfully,

Gale B. Farmer
9619 W. Bonita Ct.
Sun City, AZ. 85373

nfarmar2001@yahoo.com